



Ref: FOIA Reference 2019/20-242

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 31<sup>st</sup> December 2019

Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 13<sup>th</sup> December 2019 (original email dated 30<sup>th</sup> July 2019 by your colleague (██████████)) requesting information under the Freedom of Information Act (2000) regarding healthcare software solutions.

On the same day we contacted ██████████ via email as we required a time frame for the information.

On 13<sup>th</sup> December 2019 you contacted us via email with the following:  
*“Apologies for the delay in responding to your previous email, the person previously dealing with this request has now left the company.*

*Please could you provide the data for the most recent year 2018- 2019?”*

We responded via email advising you that under the FOI Act (section 45) we are required to keep open requests that have been paused for two months, this we advised you of when we contacted you for the clarification. Two months had passed so your request was closed.

Therefore this is a new request and your reference number is 531-1920 please quote this number on any correspondence.

On 13<sup>th</sup> December 2019 we contacted you via email as required clarification as to what you were referring to with HIMMS project / score section (IT document)

On 16<sup>th</sup> December 2019 you replied via email with the following:  
*“HIMSS stands for Healthcare Information and Management Systems Society and the organisation act as a global advisor supporting the transformation of the healthcare system through information and technology.*

*Many Trusts are adopting HIMSS recommended projects such as electronic patient record in order to improve their score and ways of working.*

*Our FOI request enquires whether your Trust have a current HIMSS score and whether you are currently undertaking any HIMSS projects to improve this”.*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 [REDACTED] are a well-respected and Award winning Healthcare software solutions company, already providing tracking and monitoring solutions to a number of hospitals throughout the UK, both NHS and Private.

We are soon to launch our Cloud based version of Sample360 which will be aimed at helping NHS hospitals, Private hospitals and Mental Health units to assist with improving Patient Safety, saving costs, improving efficiency and helping ease the complex work flows of the sample collectors. The solution is also helping hospitals achieve HIMSS level 6 by transforming Health and Care through technology.

Our software enables the real-time tracking, tracing and labelling of biological samples that have been collected at the bedside and sent to the laboratory. We have tried to seek out certain information from various members of the NHS but unfortunately they were unable to provide some key information we were looking for.

Therefore, we would like to ask a few direct questions to two departments under The Freedom of Information Act 2000; this information is for our internal knowledge and to try to establish which hospitals can benefit from our innovative Sample360 software solution.

A1 Please refer to the attached documents that you supplied.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are

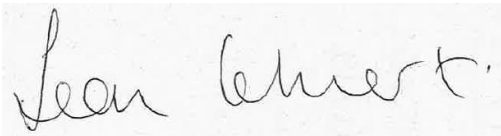
still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert  
**Information Governance Manager**