



Ref: FOIA Reference 2019/20-599

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 27<sup>th</sup> January 2020

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 17<sup>th</sup> January 2020 (received into our office 20<sup>th</sup> January) requesting information under the Freedom of Information Act (2000) regarding adult eating disorder waiting times.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am looking for information about waiting times for adult eating disorders treatment.**

**As such, I would really appreciate answers to the following questions:**

**1. What is the Trust's target waiting time for adults who are urgently referred to eating disorder services to start treatment?**

A1 Mental health services are managed by North Staffordshire Combined Healthcare NHS Trust. If you wish to redirect your request to the Trust you can do so by post or email as below:  
[communications@northstaffs.nhs.uk](mailto:communications@northstaffs.nhs.uk)

North Staffordshire Combined Healthcare NHS Trust  
Trust Headquarters  
Lawton House  
Bellringer Road  
Trentham  
ST4 8HH

**Q2 What is the Trust's target waiting time for adults who are routinely (i.e. non-urgently) referred to eating disorder services to start treatment?**

A2 As answer 1

**Q3 How many adults were urgently referred to the Trust's eating disorder services in 2018/19?**

A3 As answer 1

- Q4** How many adults were routinely (i.e. non-urgently) referred to the Trust's eating disorder services in 2018/19?
- A4 As answer 1
- Q5** What was the average waiting time to start treatment for adults urgently referred to the Trust's eating disorder services in 2018/19?
- A5 As answer 1
- Q6** What was the average waiting time to start treatment for adults routinely (i.e. non-urgently) referred to the Trust's eating disorder services in 2018/19?
- A6 As answer 1
- Q7** How many adults urgently referred to the Trust's eating disorder services are currently waiting to start treatment?
- A7 As answer 1
- Q8** How many adults routinely (i.e. non-urgently) referred to the Trust's eating disorder services are currently waiting to start treatment?
- A8 As answer 1

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

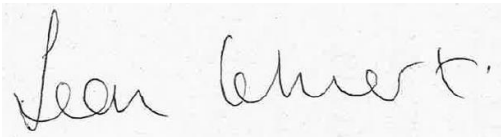
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert  
**Information Governance Manager**