

Ref: FOIA Reference 2023/24-128

Date: 8th June 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 1st June 2023 requesting information under the Freedom of Information Act (2000) regarding Good Governance Institute's

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 The total amount that the Trust has spent on the Good Governance Institute's services since 2015.

A1 £267,510 inc VAT

Q2 A breakdown of the specific work that the Good Governance Institute has completed for the Trust (e.g. well-led reviews).

A2 See below:

Governance Development Programme and Core Risk Development
(June to September 2017)

- Rapid Diagnostic and Initial Development focus
- Facilitated Development Support
- Report and Project Quality Review

June 2017 – March 2018

- Self-assessment Board Workshops
- Document Review
- Structure and Process Review
- 1-1 Interviews
- Board and Committee Observations
- Stakeholder Analysis
- Clinical Governance Confidence Survey
- Quality Walkabout
- Report and Project Quality Review

March 2018 – March 2019

- Preparation and Facilitation of Executive Capacity Development Sessions and Challenge Sessions
- 1-1 Coaching and Personal Planning Support
- Governance Advice and Support
- Actions on Collective Capacity and Clinical Leadership
- Facilitation on Critical Path Issues
- Succession Planning

April 2018 - October 2018

- Strategic Risk and Implementation of the BAF
- Governance capacity and support to leadership teams
- Project work to increase confidence / clarity of risk management from ward to board
- Project Quality Review

Q3 The basis on which the Trust chose the Good Governance Institute as an external facilitator for such reviews, should this be applicable.

A3 The Good Governance Institute is recognised within the NHS as being a leader in the provision of support and advice to Boards in strengthening governance, challenge and accountability. Whilst other organisations could provide similar support, they were chosen for their bespoke service offer

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records