

Ref: FOIA Reference 2024/25-638

Date: 9th May 2025

Email foi@uhn.nhs.uk

Dear Sir/madam

I am writing to acknowledge receipt of your email dated 13th December 2024 requesting information under the Freedom of Information Act (2000) regarding Nursing & AHP / HSS Agency Shifts.

We apologise for the delay in responding.

Q1 Please find below a FOI request which I would be grateful in you providing the below information.

From September to November 2024 please confirm how many Nursing shifts were sent out to agencies to fill (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline (e.g. General, Critical, RMN, CPN etc)

A1 Please see the table below:

	Advanced Care Practitioner (ACP)	Emergency Medical Technicians ANY grade	Healthcare Assistant (HCA)	Registered Nurse (RN)	Theatre Practitioner (TP)	Grand Total
Sep	15	0	17	344	439	815
Oct	0	0	7	611	505	1123
Nov	25	2	25	947	484	1483
Grand Total	40	2	49	1902	1428	3421

Q2 Please confirm how many of these Nursing shifts (above) were filled by agencies per month (broken down per agency).

A2 Please see the table below.

Row Labels	Advanced Care Practitioner (ACP)	Emergency Medical Technicians	Healthcare Assistant (HCA)	Registered Nurse (RN)	Theatre Practitioner (TP)	Grand Total
Sep	15	0	17	313	434	779
Bluestone	0	0	0	1	0	1
DRC LOCUMS	0	0	0	1	0	1
DW care providers	0	0	13	241	350	604
Just Nurses	0	0	4	6	31	41
London Healthcare Locums Ltd	0	0	0	3	0	3
Medlocums	0	0	0	3	0	3
MS Day Webster	0	0	0	6	53	59
Pertemps Medical Professionals	0	0	0	4	0	4
Pulse	0	0	0	5	0	5
Spencer clarke Group	15	0	0	0	0	15
TTM Healthcare	0	0	0	6	0	6
YOUR WORLD HEALTHCARE	0	0	0	37	0	37
Oct	0	0	7	512	495	1014
Bluestone	0	0	0	1	0	1
concept care solutions	0	0	0	1	0	1
Cromwell Medical Staffing	0	0	0	0	4	4
DRC LOCUMS	0	0	0	11	0	11
DW care providers	0	0	7	384	384	775
Globe Locums	0	0	0	2	0	2
Just Nurses	0	0	0	14	37	51
London Healthcare Locums Ltd	0	0	0	9	0	9
Medacs Healthcare	0	0	0	1	0	1
Medlocums	0	0	0	4	0	4
MS Day Webster	0	0	0	12	70	82
Pertemps Medical Professionals	0	0	0	18	0	18
TTM Healthcare	0	0	0	5	0	5
YOUR WORLD HEALTHCARE	0	0	0	50	0	50
Nov	20	2	25	769	473	1289
Blackrock Medical Agency	0	0	0	0	11	11
Bluestone	0	0	0	2	0	2
CareProviders healthcare	0	0	0	2	0	2
DRC LOCUMS	0	0	0	39	0	39

Row Labels	Advanced Care Practitioner (ACP)	Emergency Medical Technicians	Healthcare Assistant (HCA)	Registered Nurse (RN)	Theatre Practitioner (TP)	Grand Total
DW care providers	0	2	15	613	359	989
Just Nurses	0	0	10	13	30	53
Medacs Healthcare	0	0	0	9	0	9
Medlocums	0	0	0	1	0	1
Medsol	0	0	0	3	0	3
MS Day Webster	0	0	0	11	72	83
Pertemps Medical Professionals	0	0	0	6	0	6
Pulse	0	0	0	8	0	8
Team Support Healthcare	20	0	0		0	20
TXM agency	0	0	0	4	0	4
VIP Nursing	0	0	0	7	0	7
YOUR WORLD HEALTHCARE	0	0	0	48	0	48

Q3 Please confirm how many of these Nursing shifts went unfilled (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline

A3 Please see the table below.

Count of Duty ID	Advanced Care Practitioner (ACP)	Registered Nurse (RN)	Theatre Practitioner (TP)	Grand Total
Sep	0	31	5	36
Oct	0	99	10	109
Nov	5	178	11	194
Grand Total	5	308	26	339

Q4 Please confirm how many shifts from September to November 2024 were filled by non-framework agencies by all disciplines and month.

A4 Zero

Q5 Please confirm the charge rates agreed for any non-framework spend from September to November 2024

A5 Not applicable

Q6 Please confirm if you have a PSL for the supply of Nursing staff?

A6 The Trust can confirm that we have a master vend agency

Q7 Please confirm the number of AHP/HSS vacancies sent out to agency from September to November 2024 (split by discipline)

A7 This is not known as there is no centralised department or system

Q8 Please confirm if you have a PSL for the supply of AHP/HSS staff?

A8 The Trust has a Master Vendor agreement with Maxxima

Q9 Please provide the central phone number and generic email address for your temporary staffing office (s) for Nursing and AHP/HSS?

A9 Nursing – Nursebank@uhn.nhs.uk 01782 674088

There is no central contact for AHP/HSS staffing.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhn.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via
www.ico.org.uk.

Yours,



Leah Carlisle
Head of Data, Security & Protection and Health Records
Data Protection Officer