



Ref: FOIA Reference 2022/23-341

Date: 11th October 2022

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 21st September requesting information under the Freedom of Information Act (2000) regarding software contracts

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I'd like to apologise for the length of this request, and how tedious it may be to handle. That being said, please make an effort to provide all of this information.

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

**The organisation's primary corporate Finance Software Solution:
For example, Agresso, Integra, Sapphire Systems; software of this nature.**

1. Name of Supplier: Can you please provide me with the software provider for each contract?

A1 Finance = ELFS Shared Services, Renewed 1/11/2022 for 36 months and a 24 month optional extension (Advanced via East Lancashire Financial Services (ELFS))

Enterprise Resource Planning Software Solution (ERP): Not applicable

Primary Customer Relationship Management Solution (CRM): For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature. Not applicable

Primary Human Resources (HR) and Payroll Software Solution: For example, iTrent, ResourceLink, HealthRoster; software of this nature.= Not applicable - The Trust uses the ESR System. The NHS Business Services Authority manages the national ESR agreement.

The organisation's primary corporate Finance Software Solution: For example, Agresso, Integra, Sapphire Systems; software of this nature. = Advanced

Q2 The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

A2 Advanced is the name of the software. The financial ledger is called eFinancials (version 6).

Q3 Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also list the software modules included in these contracts.

A3 Contract is via ELFS (shared services) and includes maintenance, upgrades and support. Business systems included in Advanced:

- eFinancials (ledger)
- eProcurement (procurement)
- eAnalyser (financial analysis tool)
- Xcel uploader (allows journals to be uploaded in excel format)
- Purchase Invoice Manager (PIM)
- Business Objects (financial reporting and analysis tool)

Q4 Number of Users/Licenses: What is the total number of user/licenses for this contract?

A4 120 concurrent users

Q5 Annual Spend: What is the annual average spend for each contract?

A5 £78,540

Q6 Contract Duration: What is the duration of the contract please include any available extensions within the contract.

A6 36 months (optional 24 month extension period)

Q7 Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

A7 01/11/2022

Q8 Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

A8 31/10/2025

Q9 Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

A9 January / February 2025

Q10 Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

You may have received the same request in the past. The information sent has now expired and I required an update as soon as possible. If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates

A10 See below:

Sarah Preston*
Strategic Director of Finance
01782 675193

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

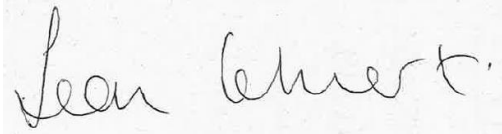
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

A handwritten signature in black ink on a light grey background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Data, Security & Protection Manager