



Ref: FOIA Reference 2023/24-332

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 15th September 2023

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 25th August 2023 requesting information under the Freedom of Information Act (2000) regarding Systems.

On the same day we contacted you via email as in order to continue with your request we require clarification on Q5, what are you referring to ?

On the same day you replied via email with:

'When patients are booked onto a list for a clinic or elective day case procedure, there will be a system / software used to do this'

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please can you tell us what system or systems you are using for the following:

eRota / rostering of all clinical staff of all types (Doctors, Nurses, and other Allied Health Professionals)

A1 I can confirm that the Trust holds information regarding these questions but feel this Information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: <http://www.uhn.nhs.uk/about-us/regulatory-information/freedom-of-information-publicationscheme/freedom-of-information-disclosure-log/> See below:

FOI Ref 456-2223 November 2022 in addition:

UHNM regularly answers requests on EPR/PAS and other systems and further information can be found at the

Below link on FOI references: note that this is a selection and that there are many more.

- 043-1920
- 219-1920
- 466-1920
- 641-1920
- 383-2021
- 092-2122
- 083-2122

- 651-2122
- 456-2223
- 102-2223
- 140-2324
- 165-2324
- 094-2324

Q2 Patient Administration System (PAS)

A2 As answer 1

Q3 Electronic Patient Record (EPR)

A3 As answer 1

Q4 Booking outpatient clinic rooms and operating theatres

A4 As answer 1

Q5 Booking patients onto lists

A5 Careflow

Q6 Waiting time information for elective / planned care, A&E, and cancer (this should include the patients NHS number)

A6 As answer 1

Q7 HR system

A7 As answer 1

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records