



Ref: FOIA Reference 2021/22-589

Date: 14<sup>th</sup> March 2022

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 20th February 2022 (received into our office 21st February) requesting information under the Freedom of Information Act (2000) regarding violence against staff.

**The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.**

**However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.**

**We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.**

**The Information Commissioners Office has recognised the current situation in the NHS.**

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 The number of reports registered to this Trust in each calendar year between 2015 - 2021 of physical violence and/or verbal abuse committed by patients or members of the public within this Trust’s premises against individuals employed at this Trust:**

<b>Calendar Year</b>	<b>Reports of Physical Violence</b>	<b>Reports of Verbal Abuse (that did not entail physical violence)</b>	<b>Total Number of reports of verbal abuse and/or physical violence (if not available separately)</b>

<b>2015</b>			
<b>2016</b>			
<b>2017</b>			
<b>2018</b>			
<b>2019</b>			
<b>2020</b>			
<b>2021</b>			

A1 See below:

Calendar Year	Reports of Physical Violence	Reports of Verbal Abuse (that did not entail physical violence)	Total Number of reports of verbal abuse and/or physical violence (if not available separately)
2015	222	567	
2016	230	590	
2017	235	172	
2018	190	268	
2019	178	261	
2020	266	316	
2021	270	250	

**Q2 The number of Full Time Equivalent individuals employed at this Trust in each calendar year between 2015 - 2021:**

Calendar Year	Number of individuals (FTE) employed at the Trust
2015	
2016	
2017	
2018	
2019	
2020	
2021	

A2 See below:

Calendar Year	Number of individuals (FTE) employed at the Trust
2015	As at 31 <sup>st</sup> Dec 2015 – 9081.84 FTE
2016	As at 31 <sup>st</sup> Dec 2016 – 9604.62 FTE
2017	As at 31 <sup>st</sup> Dec 2017 – 9500.74 FTE
2018	As at 31 <sup>st</sup> Dec 2018 – 9518.53 FTE
2019	As at 31 <sup>st</sup> Dec 2019 – 9603.32 FTE
2020	As at 31 <sup>st</sup> Dec 2020 – 10102.49 FTE
2021	As at 31 <sup>st</sup> Dec 2021 – 9908.06 FTE

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

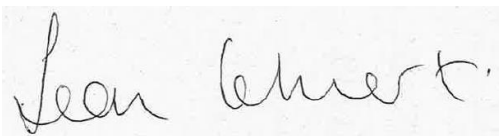
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**