



University Hospitals
of North Midlands
NHS Trust

Royal Stoke University Hospital
Data, Security and Protection

Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Ref: FOIA Reference 2023/24-204

Date: 25th August 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your emails dated 29th June 2023 and 5th July requesting information under the Freedom of Information Act (2000) regarding A&E performance and Continuous flow

On 29th June 2023 you contacted us via email with:

'Just to give you notice that if you direct me to NHSE published data on trust level data (as one trust has already), then I will immediately request a review.'

'My FOI is very clear that I am requesting SITE level, NOT trust level data.'

On 5th July 2023 we contacted you via email advising you that under section 12 of the FOI Act we were aggregating these two requests

On 23rd August 2023 you contacted us via email to withdraw request #2

**The authority can combine related requests received within a period of 60 consecutive days from:
(Section 12 exemption)**

- **The same person or**
- **People who appear to be acting in concert or in pursuance of a campaign.**

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Request #1

Q1 Under the FOIA, please could you provide the following information?

For each of your type one A&E departments, please provide site-specific data on four hours A&E performance (so xx% for A&E 1, xx% for A&E 2 etc)



For each site, please split this between a) admitted patients b) all patients (both admitted and non-admitted)

Please provide this by month from the start of 2022/23, including for 2023/24 up to 29 June 2023 (or the latest date possible). Please also provide aggregate four hours performance data for both 2022/23 and 2023/24 so far.

Please provide the data on the template provided.

A1 Refer to the attached spread sheet that you supplied

Request #2

Q1 Under the FOIA, please could you provide me with the following information?

At any time in the last 12 months, has your Trust enacted a 'continuous flow' model where urgent and emergency patients are moved onto wards at regular intervals, whether or not beds were available? This is commonly referred to as the 'North Bristol' model - further details here: <https://www.nuffieldtrust.org.uk/news-item/should-emergency-departments-move-patients-to-other-wards-even-when-there-s-no-bed-space-available> please supply the dates in which this has been used.

A1 Request withdrawn 23rd August 2023

Q2 Is your Trust still using a 'continuous flow' model? If your Trust is no longer doing this, please could you detail why?

A2 Request withdrawn 23rd August 2023

Q3 What assessments have the Trust made on a) the effectiveness of continuous flow b) the safety implications? Please provide any assessments made.

A3 Request withdrawn 23rd August 2023

Q4 During the time you used continuous flow, how many 12 hour delays from time of admission were reported, and what was the average bed occupancy, and inpatient length of stay? Please also provide this data for the same months of the previous year when you were not using continuous flow.

A4 Request withdrawn 23rd August 2023

Q5 During the time you used continuous flow, how many patient safety or serious incidents of a) overcrowding on wards b) overcrowding in A&E were reported? Please also provide this data for the same months of the previous year when you were not using continuous flow.

A5 Request withdrawn 23rd August 2023

Q6 During the time you used continuous flow, how many patients suffered moderate to severe harm linked with a) overcrowding on wards b) delays in the A&E department?

Again, please also provide this data for the previous year when continuous flow was not being used.

A6 Request withdrawn 23rd August 2023

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,





University Hospitals
of North Midlands
NHS Trust

Rachel Montinaro
Data Security and Protection Manager - Records

