



Ref: FOIA Reference 2019/20-717

Data, Security and Protection

Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 6th April 2020

Email foi@uhn.nhs.uk

Dear

I am writing in response to your email dated 18/03 2020 requesting information under the Freedom of Information Act (2000) regarding Information and Communication Technology (ICT) services

On 23rd March 2020 we contacted you via email with the following statement:

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Does the Trust outsource and use 3rd party suppliers for IT Hardware, IT Software or/and IT Services?

A1 Please see below:

Computer hardware and operating software	No
Servers	No
PC's, laptops printers and mobile devices	Printers only
Networks	Yes
Telephony	Yes, partial at RSUH site
Application support	No

Q2 If so who are the suppliers/resellers used and what has the spend been with them in the last 6 months

A2 Please see below:

Computer hardware and operating software	Not applicable
Servers	Not applicable
PC's, laptops printers and mobile devices	Printers M2
Networks, KCOM	At RSUH this service is part of a PFI contract therefore we are unable to break this down. At County Hospital this service is supplied by PSTG Ltd. PSTG Budget is £205,200
Telephony KCOM	This service is part of a PFI contract therefore we are unable to break this down. This service is in-house at County Hospital, therefore not applicable
Application support	Not applicable

Q3 Who are the contacts/procurement in the Trust to speak with in order to get added as an IT supplier to the Trust?

A3 Nathan Joy Johnson

Q4 Who are the IT managers in the Trust in place and there contact details?

A4 Please see below:

- Director
- Assistance Director
- Service Delivery Manager
- Service Development Manager

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

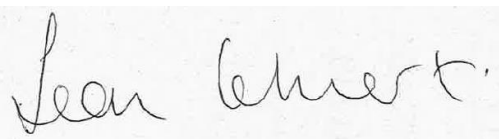
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager