



Ref: FOIA Reference 2023/24-142

Date: 15th June 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 30th May 2023 requesting information under the Freedom of Information Act (2000) regarding Hospital Discharge

On 6TH June you submitted another request for master vend, we replied via email with:

UHNM has received several requests that are asking for information that are from the same person/company, therefore we are contacting you to inform you that under section 12 of the FOI Act we were aggregating these requests on hospital discharge and master vend

Your new reference number for both is 142-2324

The section 12 exemption states:

The authority can combine related requests received within a period of 60 consecutive days from:

- The same person or
- People who appear to be acting in concert or in pursuance of a campaign.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am writing to you under the Freedom of Information Act 2000 to request the following information from the Hospital Discharge Department(s). Please may you provide me with?

- 1. Please provide details of your hospital / system discharge budget for 2023/24**

A1 See A3

Q2 Please provide details of the number and type of FTE roles in your hospital discharge team (How many people in the team(s) and the individual roles including indicative volumes of staff per role)

A2 See A3

Q3 Please confirm whether you use 3rd party contractors to support your hospital discharge team in a yes/no format. Please also provide the name of the supplier and their current contracted function.

Please provide the information in the following format:

Name of Trust: [NAME]

Total Budget for Hospital Discharge: [NUMBER]

Total Number of Staff: [STAFF AMOUNT]

Types of Staff: [JOB TITLE/VOLUME] [JOB TITLE/VOLUME] etc...

Currently Using 3rd Party Supplier in HD: [YES/NO]

Name of 3rd Party Supplier in HD: [NAME]

A3

Name of Trust: *[as letter head]*

Total Budget for Hospital Discharge: *[We don't have one single identified discharge budget]*

Total Number of Staff: *[The current roles linked to direct discharges based on wards and overarching are:*

53 discharge/aspiring discharge facilitators Band2/3– ward based and cover across both Royal Stoke and County Hospital. The staff are ward based working a range of hours – from 12 to 37.5. The FTE for this group of staff is 43 based on current information.

One Integrated Discharge Acute lead Band 8B that supports both Royal Stoke and County Hospital FTE

One Quality nurse Band B6 linked to support any clinical decision making and Out of Area Patient FTE]

nursing staff attached to the Transitional Discharge Lounge are:

Long day shift – 1 Registered Nurse & 1 Nursing Assistant

Overnight – 2 Registered Nurses

This is 7-days per week.

Types of Staff: *[JOB TITLE/VOLUME] [refer to the answer above] etc...*

Currently Using 3rd Party Supplier in HD: *[NO]*

Name of 3rd Party Supplier in HD: *[not applicable]*

Request #2

I am writing to you under the Freedom of Information Act 2000 to request the following information from the temporary staffing/workforce divisions. Please may you provide me with the following?

Q1 Does the Trust currently have a master vendor relationship (contractual or otherwise) with a third party (external) provider for the provision of healthcare staff?

- **What is the name of the company providing these services**
- **What area of healthcare staffing is that provider responsible for? (i.e medical, nursing, AHP, Mental health)**
- **How was the Master Vendor contract procured?**
- **What is the Master Vendor contract start and end date?**
- **Does the Trust currently have a contract with a supplier for international recruitment?**
- **What is the name of the supplier for international recruitment?**

- What areas does that contract cover? (i.e Nursing, Medical, AHP)
- What is the Master Vendor contract start and end date?

Please provide the information in the following format:

- Existing Master Vendor Relationship(s): [Yes/No]
- Name of the provider: [Name]
- What category/roles does the MV Cover: [Nursing/AHP/Medical/Other (provide details)]
- Method of Procurement: [Tender/Direct Award]
- Contract start & end date: [Date/Date]
- International Recruitment Contract: [Yes/No]
- What category/roles does the International Recruitment contract cover? [Nursing/AHP/Medical/Other (provide details)]
- What is the international recruitment contract start/end date: [Date/Date]

A1 See below (your preferred answer format)

- Existing Master Vendor Relationship(s): Yes
- Name of the provider *Day Webster – Nursing & Maxxima – AHP/HSS*
- What category/roles does the MV Cover: [*Nursing/AHP/Medical/Other – See above*]
- Method of Procurement: *Tender*
- Contract start & end date: - *Nursing 01/10/22 – 30/09/23 plus 3 x 12 month extensions*
AHP/HSS – 07/08/21-08/08/24 with 12 month option to extend
- International Recruitment Contract: Yes
- What category/roles does the International Recruitment contract cover?
[*Nursing/AHP/Medical/Other Nursing*]
- What is the international recruitment contract start/end date: [*01/04/23 – 30/11/23*]

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records