



Ref: FOIA Reference 2023/24-891

Date: 3rd April 2024

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 26th March 2024 requesting information under the Freedom of Information Act (2000) regarding CAFM Solution.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I would like to know the following information:

What software does your Trust currently use for their CAFM solution (Computer Aided Facilities Management)? If there are multiple solutions please name all of them not just the main solution.

A1 MICAD Helpdesk Solution

Q2 What is the expiry date for the software used (if on A annual/rolling contract please state)? If there are multiple solutions please list all known expiry dates.

A2 The current contract runs from the 06/03/2024 to 05/03/2025

Q3 Who is the person responsible for managing this system?

A3 Mark Horwell

Q4 What is this persons job title?

A4 Estates Manager – Higher Level

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records