



Ref: FOIA Reference 2018/19-177

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 23rd July 2018

Tel: 01782 676474
Email foi@uhn.nhs.uk

Dear

I am writing in response to your email dated 26th June 2018 (received into our office 27th June) requesting information under the Freedom of Information Act (2000) regarding PROMS score.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 How many of your patients are managed by the hospital within their own homes with under the care of a private firm over the last 36 months – please provide this with monthly numbers

A1 Information not held- the Trust does not employ private firms to care for our patients at home.

Q2 What have been your PROMS score for each month over the last 3 years

Please find below tables that I would be grateful for you to fill out with regards to the stated questions.

Table 1. Number of your patients are managed by the hospital within their own homes with under the care of a private firm over the last 36 months

	January	February	March	April	May	June
2018						
	July	August	September	October	November	December
2017						
	January	February	March	April	May	June
2017						
	July	August	September	October	November	December
2016						

	January	February	March	April	May	June
2016						
	July	August	September	October	November	December
2015						

Table 2. PROMS score for each month over the last 3 years

	January	February	March	April	May	June
2018						
	July	August	September	October	November	December
2017						
	January	February	March	April	May	June
2017						
	July	August	September	October	November	December
2016						
	January	February	March	April	May	June
2016						
	July	August	September	October	November	December
2015						

A2 I can confirm that the Trust holds information regarding PROMS score, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the below website at the following links:

<https://digital.nhs.uk/data-and-information/publications/statistical/patient-reported-outcome-measures-proms/provisional-quarterly-patient-reported-outcome-measures-proms-in-england-april-2016-to-march-2017>

<https://digital.nhs.uk/data-and-information/publications/statistical/patient-reported-outcome-measures-proms/finalised-patient-reported-outcome-measures-proms-in-england-april-2015-to-march-2016>

*Please note that PROMS ceased on the 1st October 2017.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Mojgan Casillas
Interim Information Governance Manager



**University Hospitals
of North Midlands**
NHS Trust