

Part 1: Healthcare Security Management (England) Research Survey (Accredited LSMSs)

This survey is solely for Accredited LSMSs. For Non-Accredited Healthcare Security Managers, please completed the **Healthcare Security Management (England) Research Survey (Non-accredited Healthcare Security Managers)** survey.

There are specific complimentary surveys for this operating as Healthcare Security Managements who are practicing without the accredited qualification, and also for SMDs.

Since the disbanding of NHS Protect there are a number of questions from the industry in terms of governance, training and competency.

For the research and dissertation module of my MSc, I intend to evaluate the effectiveness of NHS Protects legacy arrangements with regards to competency and governance of Security Management in the NHS in England.

Your time in this concise, 10 short question survey will be invaluable to both my research and the industry. I will make the findings of this survey available (anonymised) via the National Association for Healthcare Security (NAHS) and the FutureNHS Collaboration Platform for NHS Security Managers to refer to.

This survey captures no personal data and as such does not breach any Data Protection legislation (DPA 2018/GDPR).

This survey has been assessed and deemed appropriate in terms of ethical impact.

Anyone wishing to provide further information relevant to this survey may do so by emailing the researcher [REDACTED]

There are two parts to this survey.

Q1

Do you hold an Accredited Local Security Management Specialist (ASMS/LSMS) qualification?

Yes	No
X	

Q2

Do you hold an SIA Licence?

Yes Frontline	Yes Non-frontline	No Expired	No I've never been licenced
		X	

Q3

Do you believe that the NHS Protect LSMS/ASMS training was comprehensive enough to produce competent Healthcare Security Managers?

A3

The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.

Yes It was comprehensive enough to meet the required needs	Yes It was effective as a foundation course	Neutral It covered some of the aspects, but could have gone further	No It did not give me the competencies I required	No It was wholly inadequate
As above	As above	As above	As above	As above

Q4

What standards do you as a healthcare security manager work/refer to?

Legacy NHS Protect	PD CEN/TS 16850:2015	ISO/BS	Other
X			

Q5

Do you, or any of your staff operate under the 'in-house' exemption of SIA licencing?

Yes	No

A5

Both SIA licensed for contracted staff and not SIA licensed for in house staff.

Q6

Does your organisation utilise the CJIA (sections 119 and 120) legislation to remove nuisance persons from site?

Yes	No
X, with the Police	

Q7

In your organisations security department, how many staff are in-house, and how many are contracted in?

In-house (Directly employed by the Trust/Organisation) (Number)	Contracted (Not employed by the Trust/Organisation) (Number)
8	20

Q8

Do you, as an LSMS/Security Manager, hold duties in addition to security management?

(e.g FM/EPRR/H&S etc.)

Yes	No
(If yes, please detail below)	X

Q9

What relevant Security Qualifications do you hold, or are you studying for? (these may be as a practitioner (CCTV qualification) or as a manager (e.g. Foundation Degree in Security Management), please include relevant periphery qualifications such as NEBOSH, Business Continuity, MSc Healthcare Leadership & Management etc.)

Accredited Security Management Specialist SIA CCTV License (Expired)

Q10

Does your Organisation believe that the NHS Protect Self Review Tool (SRT) was adequate as a tool to complete a self-assessed continuous improvement framework and benchmark?

A10

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Yes It was useful and should still be used	Yes It was useful, but it is no longer required. It should not be	Yes it was useful, but would benefit from modernising	No It has had its day and is irrelevant now	N/A: I am not aware of this tool or its appropriateness

	revisited			
As above	As above	As above	As above	As above

Please now move to Part Two below.

FOI ref 092-1920

PART 2: Healthcare Security Management (England) Research Survey (Learning Content)

For a number of years NHS Protect and the NHS SMS delivered LSMS training. This was subsequently adopted by the Security Management Professional Accreditation Board.

Using the Model of KATE to assess competence (Knowledge, Aptitude, Training and Experience), and so it is suggested that learning is an essential foundation to an individual to assume responsibilities of security management within an NHS Trust in England.

This survey looks at the broad areas, or Learning Outcomes (LOs), required to allow Healthcare Security Managers to start with a base knowledge to allow a firm foundation prior to adopting the role of Security Manager within the NHS in England in the broadest term and assuming the individual may come from outside of the health industry, or from a non-security background.

Your time in this concise, 10 short question survey will be invaluable to both my research and the industry. I will make the findings of this survey available (anonymised) via the National Association for Healthcare Security (NAHS) and the FutureNHS Collaboration Platform for NHS Security Managers to refer to.

This survey captures no personal data and as such does not breach any Data Protection legislation (DPA 2018/GDPR).

This survey has been assessed and deemed appropriate in terms of ethical impact.

Anyone wishing to provide further information relevant to this survey may do so by emailing the researcher at [REDACTED]

Please score the following questions based on the following system:

3 = Essential

2 = Desirable

1 = Not required

0 = Irrelevant

Q1

Law and Legislation:

A1

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Response	Tick
Essential (3)	As above
Desirable (2)	As above
Not required (1)	As above
Irrelevant (0)	As above

Q2

A2

The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.

Threat Assessment and Risk Management

Response	Tick
Essential (3)	As above
Desirable (2)	As above
Not required (1)	As above
Irrelevant (0)	As above

Q3

A3

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Corporate Security Management

Response	Tick
Essential (3)	As above

Desirable (2)	As above
Not required (1)	As above
Irrelevant (0)	As above

Q4

A4

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Healthcare Leadership and Management

Response	Tick
Essential (3)	As above
Desirable (2)	As above
Not required (1)	As above
Irrelevant (0)	As above

Q5

A5

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Information Security (Cyber) Management

Response	Tick
Essential (3)	As above
Desirable (2)	As above
Not required (1)	As above
Irrelevant (0)	As above

Q6

A6

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Security Governance and Compliance

Response	Tick
Essential (3)	As above
Desirable (2)	As above
Not required (1)	As above
Irrelevant (0)	As above

Q7

A7

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Emergency Planning, Resilience and Response (EPRR)

Response	Tick
Essential (3)	As above
Desirable (2)	As above
Not required (1)	As above
Irrelevant (0)	As above

Q8

A8

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Business Management (SFIs, Business Plans etc.)

Response	Tick
Essential (3)	As above
Desirable (2)	As above
Not required (1)	As

	above
Irrelevant (0)	As above

Q9

What other areas does your organisation deem are essential to see on a training course, or program, to give the foundations to a new practitioner entering Healthcare Security Management, whether that be from within the healthcare environment, from outside of healthcare, from a peripheral sector (FM, Risk, H&S etc.), or coming from the frontline ranks of security?

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Q10

Finally, to quantify your response, what relevant security qualifications do you hold (if any), or are you studying for?

(these may be as a practitioner (CCTV qualification) or as a manager (e.g. Foundation Degree in Security Management), please include relevant periphery qualifications such as NEBOSH, Business Continuity, MSc Healthcare Leadership & Management etc.)

Please refer to Q9, Part 1