

Ref: FOIA Reference 2024/25-659

Date: 19<sup>th</sup> May 2025

Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear Sir/Madam

I am writing to acknowledge receipt of your email dated 2nd January 2025 requesting information under the Freedom of Information Act (2000) regarding Nursing & AHP / HSS Agency Shifts

We apologise for the delay in responding.

**Q1 From September to November 2024 please confirm how many Nursing shifts were sent out to agencies to fill (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline (e.g. General, Critical, RMN, CPN etc)**

A1 Please see below.

Row Labels	Sept	Oct	Nov
ACP Band 8	15	0	25
RN Band 5	344	611	947
TP Band 5	439	505	484
HCA Band 2	17	7	25

**Q2 Please confirm how many of these Nursing shifts (above) were filled by agencies per month (broken down per agency).**

A2 Please see below.

Row labels	Sept	Oct	Nov
ACP Band 8	15	0	20
HCA Band 2	17	7	25
RN Band 5	313	512	771
TP Band 5	434	495	473

**Q3 Please confirm how many of these Nursing shifts went unfilled (per month), for Band 2, Band 3, Band 5 and Band 6 by discipline**

A3 Please see below.

Row Labels	Sep	Oct	Nov
ACP Band 8	0	0	5

RN Band 5	31	99	178
TP Band 5	5	10	11

**Q4 Please confirm how many shifts from September to November 2024 were filled by non-framework agencies by all disciplines and month.**

A4 There is no off framework used or non-framework agencies.

**Q5 Please confirm the charge rates agreed for any non-framework spend from September to November 2024**

A5 Not applicable.

**Q6 Please confirm if you have a PSL for the supply of Nursing staff?**

A6 No, but the Trust does have a Master Vendor agreement in place.

**Q7 Please confirm the number of AHP/HSS vacancies sent out to agency from September to November 2024 (split by discipline)**

A7 We are unable to provide as this is not centralised. Therefore, the Trust is applying section 12 exemption, please see below for details.

I can neither confirm nor deny whether the information you have requested is held by the Trust in its entirety. This is because the information requested in this question is not held centrally but may be recorded in individual departmental records. In order to confirm whether this information is held we would therefore have to individually access all individual departmental records within the Trust and extract the information where it is present. We therefore estimate that complying with your request is exempt under section 12 of the FOI Act: *cost of compliance is excessive*. The section 12 exemption applies when it is estimated a request will take in excess of 18 hours to complete. We estimate that accessing and reviewing all individual departmental records and then extracting relevant information would take longer than the 18 hours allowed for. In addition to the section 12 exemption the Trust is also applying section 14 (1) exemption: *oppressive burden on the authority*

**Q8 Please confirm if you have a PSL for the supply of AHP/HSS staff?**

A8 No, but the Trust does have a Master Vendor agreement in place.

**Q9 Please confirm which framework/s you utilise for the agency temporary Nursing and AHP/HSS staff**

A9 Health Trust Europe Total Workforce Solutions III.

**Q10 Please provide the central phone number and generic email address for your temporary staffing office (s) for Nursing and AHP/HSS?**

A10 Nursing only [Nursebank@uhnm.nhs.uk](mailto:Nursebank@uhnm.nhs.uk) 01782 674088

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries relating to the response please contact my office

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



Leah Carlisle

Head of Data, Security & Protection and Health Records  
Data Protection Officer