



**University Hospitals  
of North Midlands**  
NHS Trust

**Royal Stoke University Hospital**  
**Data, Security and Protection**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Ref: FOIA Reference 2023/24-718

Date: 31<sup>st</sup> January 2024

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 24th January 2024 requesting information under the Freedom of Information Act (2000) regarding w non-surgical procedures

On 26<sup>th</sup> January 2024 we contacted you via email with the following:

To continue with your request we require clarification on the following:

*Botched non-surgical procedures* is not a medical term, therefore please explain what you are referring to , also are you implying the UHNM has done this or if patients are coming for rectifying treatments?

On the same day you replied via email with:

*'Yes, of course.*

*I am referring to physical complications following non-surgical cosmetic procedures, such as nodule formation, discolouration, migration and herpetic outbreaks.*

*To answer your second question, I am seeking data on the number of patients coming for rectifying treatments.*

*I hope this provides some clarity.'*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Under the FOI Act, I would like to request the following information regarding patients seeking treatment for botched non-surgical procedures, such as Botox and filler:**

**The total number of patients that have been treated at all your hospitals for botched non-surgical procedures for quarter 2 of 2023-2024.**



- A1 Information not held as this is not coded
- Q2 The total cost of treating botched non-surgical procedures at all your hospitals for quarter 2 of 2023-2024.**
- A2 Information not held as this is not coded
- Q3 The total number of patients that all of your hospitals have referred to private clinics to treat botched non-surgical procedures for quarter 2 of 2023-2024.**
- A3 Information not held as this is not coded

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).



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Yours,

**Rachel Montinaro**

Data Security and Protection Manager - Records