



Ref: FOIA Reference 2018/19-044

**Royal Stoke University Hospital**  
**Quality, Safety and Compliance Department**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 21<sup>st</sup> May 2018

Tel: 01782 676474  
Email [foi@uhn.nhs.uk](mailto:foi@uhn.nhs.uk)

Dear

I am writing in response to your email dated 19<sup>th</sup> April 2018 (received into our office 20<sup>th</sup> April) requesting information under the Freedom of Information Act (2000) regarding agencies.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Can you please confirm the following information for the period 01/01/2018 - 31/03/2018 (unless stated otherwise)?**

**1. How many agencies do you engage with for your recruitment of temporary nurses and health care assistants and can you please list them?**

A1 The Trust has a Master Vend (Medacs) that we engage for recruitment of temporary nurses and health care assistants

**Q2 How many agencies do you engage with for your recruitment of permanent nurses and can you please list them?**

A2 As answer 1

**Q3 What has your spend been on temporary nurses?**

A3 £4,093,819 Bank Nurses and £946,857 Agency Nurses (please note that these costs relate to qualified nurses only and excludes non-qualified costs and relate to the period 01/01/2018 – 31/03/2018)

**Q4 What has your spend been on permanent nurses in 2017?**

A4 £124,374,702 (please note that this cost relates to qualified nurses only and excludes non-qualified costs and relates to the period 01/01/2017 – 31/12/2017 as per the request above)

**Q5 How many temporary shifts have been released to agencies for mental health nurses?**

A5 None

- Q6 How many temporary shifts have been released to agencies for general nurses?**  
A6 24,548
- Q7 How many temporary shifts have been released to agencies for theatre's nurses?**  
A7 2491
- Q8 How many temporary shifts have been released to agencies for A&E nurses?**  
A8 1126
- Q9 How many temporary shifts have been released to agencies for Community nurses?**  
A9 Not applicable
- Q10 How many temporary shifts that have been released to agencies for mental health nurses go unfilled?**  
A10 Not applicable
- Q11 How many temporary shifts that have been released to agencies for general nurses go unfilled?**  
A11 2188
- Q12 How many temporary shifts that have been released to agencies for theatres nurses go unfilled?**  
A12 2117
- Q13 How many temporary shifts that have been released to agencies for A&E nurses go unfilled?**  
A13 496
- Q14 How many temporary shifts that have been released to agencies for Community nurses go unfilled?**  
A14 Not applicable
- Q15 Are all temporary shifts released to all agencies at the same time or is there a tiering system?**  
A15 The Trust has a master vend agency, the tiering system happens once this goes to agency. All the shifts go to agency at the same time if they are requested by the associate chief nurse to move the shift to agency
- Q16 Do you have any off framework spend for temporary agency staff?**

Q16 The Trust has not used any off frame agency staff.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,

A handwritten signature in black ink, consisting of a large, stylized loop at the top and a horizontal line at the bottom.



**University Hospitals  
of North Midlands**  
NHS Trust

Mojgan Casillas  
**Interim Information Governance Manager**