



Ref: FOIA Reference 2022/23-659

Date: 22nd March 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 13th February 2023 requesting information under the Freedom of Information Act (2000) regarding Post occupancy evaluations

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am currently undertaking some research into how often post occupancy evaluations take place following completion of a capital project within the NHS. Whilst the planning of post occupancy evaluations is a part of the five case model for developing public sector business cases, RIBA Plan of work stage 7 and is integral to P23 contracts, it does not appear that many post occupancy evaluations are actually undertaken, or published. I am trying to understand if NHS Trusts do undertake post occupancy evaluations but don't publish the outcome, or the reasons preventing them from undertaking post occupancy evaluation. I would very much appreciate it if you could please answer the following questions related to this subject:

1. Has the Trust undertaken and completed any capital construction projects within the last 5 years?

A1 The Trust deliver Capital Programmes annually including Estates Infrastructure, Rationalisation, Corporate Investment, Compliance & Charitable initiatives of a construction and engineering nature.

Q2 If yes, was a post occupancy evaluation (POE) study carried out after the project's completion?

A2 Post Project Evaluations are completed for all.

Q3 If no, what were the reasons for not carrying out a POE?

A3 Post Project Evaluations are completed for all.

Q4 If a POE was carried out did the Trust find the results of this beneficial?

A4 Yes

Q5 If a POE was carried out were the results published and/or shared within the wider NHS?

A5 No

Q6 Please could contact details be provided of anyone within the Trust who would be willing to take part in a more detailed discussion about POE

A6 UHNM declines to answer

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.



University Hospitals
of North Midlands
NHS Trust

Yours,

Rachel Montinaro

Data Security and Protection Manager - Records