



IQAS Office

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Tracy Bullock
Royal Stoke University Hospital
Newcastle Road
Stoke-On-Trent
Staffordshire
ST4 6QG

Dear Ms Tracy Bullock


Re: IQAS accreditation – awarded

Following the IQAS assessment to the service at **University Hospital North Midlands** on **18 April 2023**, I am pleased to confirm that the service has met all the required IQAS accreditation standards and is therefore awarded IQAS accreditation for five years.

We would like to congratulate you and your staff for the high standard of achievement and for their hard work during the accreditation process. The assessment team wish to highlight the following areas of excellence in the service:

- The adult allergy and immunology website is concise, easy to navigate and understand and up to date with details of how the service functions in a post pandemic world
- The team are to be congratulated on 'you said we did' declaration which shows keenness to listen and willingness to act
- The service is to be congratulated on excellent patient and staff feedback
- Senior specialist allergy nurses are key to success of the service. The assessors saw multiple examples of autonomous working. This evidenced confidence and respect between medical and nursing staff.

Accreditation is awarded for five years, but is subject to the successful completion of the yearly annual renewal submission. Thereafter there will be a 5 yearly accreditation site assessment. It is important that IQAS is informed of significant changes to your service; this includes changes to contact details or changes to the size or management structure within your service.



Congratulations once again on this achievement and please do not hesitate to contact the IQAS team should you require any further information.

Yours sincerely

Nasreen Khan

Dr Nasreen Khan

IQAS clinical lead

Royal College of Physicians

Cc: Sarah Goddard, Matthew Lewis, Michelle Rhodes, Deborah Hughes, Lavanya Diwakar Hughes, Lavanya Diwakar

