Date: 24/10/2022

20220905 Foi ref 306-2223

Dear Sir/Madam

Freedom of Information Request

I am writing to request information under the Freedom of Information Act 2000. I would be grateful if you could you send me answers to questions below. It is likely your Post Room will be able to help with most of this request.

I understand that you are required to respond to my request within 20 working days after you receive this letter. I would be grateful if you could confirm in writing that you have received this request.

1.	How many inpatients, outpatient and waiting list patients in total is your trust currently responsible for?
	Using the suggestions received from the requester:- The numbers for RTT and DM01 relate to end of August position as this is validated and signed off data. The other figures relate to the 03/10/2022 as these are snapshot positions.
	 Current IP (taken from the daily sitrep as at 03/10/2022) – 1,208 RTT (Incomplete Pathways) – 76,843 IPWL Planned (as at 03/10/2022) – 8,545 DM01 (Diagnostic) – 25,264 Outpatients (New, FU, Backlog, Diagnostic as at 03/10/2022) – 287,694
2.	How many letters are received by the trust on an annual basis?
3.	Does your print and post room currently scan and distribute inbound communications (i.e., physical letters received by the trust)?
4.	What make of Scanner do you use?
	Kodak Yes/No
	Fujitsu Yes/No
	MFD – Copier Yes /No
	Other (please specify)Canonfor scanning and archiving medical records only
5.	Do you have scanning software or extraction software linked to your scanner to help identify and categorise your inbound communications?
	If yes, who supplies your serviceas we don't scan post this is not applicable

	How many images do you validate?
	What is the cost of each image communication
6.	Do you currently use an outsourced scanning service? No
	If yes, who supplies you with your scanning service?
	How many images do you send to the supplier a year?
	What is the cost of each image / page communication?
7.	What volume of your current inbound post in scanned and sent digitally throughout your organisation?
	Total number scanned letters =This system is not used
8.	Who has responsibility for digital transformation in your organisation?
	Name Director of Digital Transformation
	All Trust emails are in the following format: firstname.lastname@uhnm.nhs.uk
9.	Who is responsible for your post room (i.e., who is your post room manager)?
	Name Penny Parkinson
	Email Address All Trust emails are in the following format: firstname.lastname@uhnm.nhs.uk
10.	Who is the Director of IT in your organisation?
	Name _Amy Freeman
	Email Address All Trust emails are in the following format: firstname.lastname@uhnm.nhs.uk
11.	Who is the procurement manager responsible for print and post solutions in your organisation?
	Name John Carter
	Email Address All Trust emails are in the following format: firstname.lastname@uhnm.nhs.uk

I am happy to receive responses via email at

I look forward to hearing from you in due course.

Yours sincerely,