



Ref: FOIA Reference 2022/23-296

Date: 28<sup>th</sup> September 2022

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 30th August 2022 (received into our office 30th August) requesting information under the Freedom of Information Act (2000) regarding Hard FM – Electrical, Mechanical & Plumbing Maintenance.

**The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.**

**However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.**

**We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.**

**The Information Commissioners Office has recognised the current situation in the NHS.**

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Hard FM - (Electrical, mechanical, plumbing maintenance)  
Who is the current provider of Hard Facilities Management across your estate? Or perhaps this is managed by an in-house team?**

A1 See below:

- County Site = In House
- Royal Stoke = In House and Out Sourced

**Q2 If an outsourced provider, when was this contract awarded and what length is the contract? Is an extension available?**

A2 Contract awarded as part of the PFI Contract an agreement which commenced in June 2007 and will last for over 30 years.

**Q3 If an outsourced provider, when do you expect this contract to come back out to tender?**

A3 As response for Question 2

**Q4 If managed in-house, is there an incumbent supplier supplying electrical products? If so, when does this contract expire?**

A4 No incumbent Suppliers, the only stipulation is that they are on the NHS Procurement Framework. There are various Contract dates

**Q5 Lastly, what would the annual spend be on electrical products?**

A5 See below:

- County – Annual Budget = £53k
- Royal Retained Estate – Annual Budget = £150k
- PFI information is not available as the information is not held by the Trust

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.


Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Leah Carlisle  
**Head of Data, Security & Protection/ Data Protection Officer**