

**Royal Stoke University Hospital** 

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Email foi@uhnm.nhs.uk

Ref: FOIA Reference 2022/23-352

Date: 24<sup>th</sup> October 2022

## Dear

I am writing to acknowledge receipt of your email dated 25th September 2022 (received into our office 26th September) requesting information under the Freedom of Information Act (2000) regarding Racist abuse.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1

- 1. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2019 31.12.2019?
- 1.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
- 1.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?
- A1 See below:

(1.) 12

(1.1) 0

- Q2 How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2020 31.12.2020?
  - 2.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
  - 2.2 If action was taken against any of the perpetrators, how many incidents were reported to the police?
- A2 See below:

(2.)12

(2.1)4

(2.2)4







- Q3 How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2021 31.12.2021?
  - 3.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
  - 3.2.If action was taken against any of the perpetrators, how many incidents were reported to the police?
- A3 See below:
  - (3.) 14
  - (3.1) 2
  - (3.2) 1
- Q4 How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2022 current date?
  - 4.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
  - 4.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?
- A4 See below:
  - (4) 10
  - (4.1)5
  - (4.2) 3

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <a href="http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx">http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</a>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any gueries related to the response provided please in the first instance contact my office.





<sup>\*</sup>Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.



Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <a href="https://www.ico.org.uk">www.ico.org.uk</a>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

Leah Carlisle

L Carlisle

Head of Data, Security & Protection/ Data Protection Officer



