

CASE STUDY

1790 adult patients seen per year

90% reduction in paper used in 2023/24 compared to 2019/20*.

Patients are given a **re-usable wipeable card** to take with them as they move from test to test at their appointment.

Next steps: QR code for patients to access leaflets online:

[Orthoptics | University Hospitals of North Midlands](#)

*for adult services



OUR ORTHOPTICS TEAM ARE GOING PAPERLESS!

Since Covid-19 we have switched from using paper notes to our electronic patient administration system.

We use email for electronic triage.

Correspondence with GPs is now done via eReferral system.

We are now:

98% PAPER FREE FOR OUR ADULT SERVICE

"Our Orthoptic department is committed to becoming paper-light, embracing efficiency, sustainability, and patient care. By reducing our reliance on paper, we aim to streamline workflows, improve accessibility and contribute to a greener future."

Claire Carrick
Head of Orthoptics & Refractive Optometry

