

CASE STUDY



1790 adult patients
seen per year

90% reduction in paper
used in 2023/24
compared to 2019/20*.

Patients are given a **re-usable wipeable card**
to take with them as
they move from test to
test at their
appointment.

Next steps: QR code
for patients to access
leaflets online:

[Orthoptics | University
Hospitals of North
Midlands](#)

*for adult services

OUR ORTHOPTICS TEAM ARE GOING PAPERLESS!

Since Covid-19 we have switched from using paper notes
to our electronic patient administration system.

We use email for electronic triage.

Correspondence with GPs is now done via eReferral
system.

We are now:

98% PAPER FREE FOR OUR ADULT SERVICE

"Our Orthoptic department is committed to becoming paper-light, embracing efficiency, sustainability, and patient care. By reducing our reliance on paper, we aim to streamline workflows, improve accessibility and contribute to a greener future."

Claire Carrick

Head of Orthoptics & Refractive Optometry

Patient Name: Joe Bloggs
D.O.B: 01/01/25 Unit Number: 012345
Arrival time: 8:54 Appointment time: 9:00
Orthoptic: ALUM Staff
Other:
Time elapsed: 9:05
Drugs used: cyclo 0.5%
Additional tests needed:
OCT ANV ☒ ANTERIOR SEGMENT ☐
OCT MAC ☐ TOPOGRAPHY ☐
OCT DNH+HDI ☐ HVF 24-2/ HVF 30-2 ☐
OPTOS AF ☒ OTHER ☐
Comments:

**Reusable Patient
Appointment Card**