

Ref: FOIA Reference 2021/22-238

Date: 12<sup>th</sup> August 2021

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 26<sup>th</sup> July 2021 requesting information under the Freedom of Information Act (2000) regarding Security.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Does the NHS Trust contract a private security company to provide Security Officers to work onsite, or employ an ‘in house’ team of Security Officers, or both?**

A1 See below:

- Royal Stoke – Out sourced Security
- County – In House provision

**Q2 Please provide a copy of the most recent ‘training needs analysis’ conducted at the Trust for a Security Officer role or, explain why there isn’t one.**

A2 See below:

- Royal Stoke - Contracted security service is not subject to FOI requests
- County - No training needs analysis as it is mandatory for all staff to have an external BTEC qualification refresher every 12 months

**Q3 Do Security Officers have autonomy to remove people from the Trust’s premises i.e. without seeking advice from clinical staff as to whether or not the person to be removed requires medical advice, treatment or care?**

A3 Security Officers will apply the principles of CJIA 2008 section 119 and 120 where a person presents a nuisance or disturbance on NHS premises; clinical advice is sought by the security officer where the person is a patient.

**Q4 Are Security Officer training deficiencies that are known to exist listed on the NHS Trust’s Risk Register?**

A4 See below:

- Royal Stoke – Information not held by the Trust as Security Contract is outsourced and the company is not subject to FOI requests
- County - Non known due to regular training updates

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

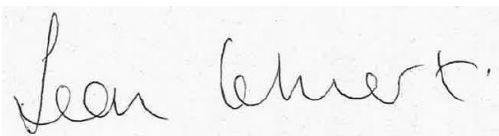
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**



University Hospitals  
of North Midlands  
NHS Trust

