



Ref: FOIA Reference 2022/23-574

Date: 9th February 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 11th January 2023 requesting information under the Freedom of Information Act (2000) regarding Risk Management System

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Please find questions below in relation to the Risk Management System FOI.

What Risk Management System does your organisation use?			
What modules does your organisation have access to?			
Approx. how many end users/super users (e.g., investigators/handlers) do you have?			
Are you considering changing provider within the next year – if yes why?			
What annual costs have been paid for your Risk Management System for the following years?	FY 20/21	FY 21/22	FY22/23
Has your organisation completed the configuration within your incident system for the LFPSE?			
Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?			

A1 See below:

What Risk Management System does your organisation use?	Datix
What modules does your organisation have access to?	Incidents / Complaints / PALS / Risk Register / Claims

Approx. how many end users/super users (e.g., investigators/handlers) do you have?	Investigators are given access as required to incidents		
Are you considering changing provider within the next year – if yes why?	No		
What annual costs have been paid for your Risk Management System for the following years.	FY 20/21	FY 21/22	FY22/23
	<p>I can confirm that the Trust holds information regarding the above but feel this information is exempt under section 21: information reasonably accessible by other means. This is because the information is available via the Trust's public website at the following link: FOI ref 534- 1819 (December) and FOI ref 206-2021- (September) http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/</p> <p>In addition the Trust has completed public interest test as stated above and has reapplied the section 43(2) exemption.</p>		
Has your organisation completed the configuration within your incident system for the LFPSE?	Work in progress		
Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?	Extension later in year		

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records