

Ref: FOIA Reference 2019/20-597

Royal Stoke University Hospital
Quality, Safety and Compliance Department
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 11th February 2020

Email foi@uhnm.nhs.uk

Dear

I am writing in response to your email dated 17th January 2020 requesting information under the Freedom of Information Act (2000) regarding wait in A&E.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 What is the longest period of time a patient has had to wait in A&E from decision to admit to admission in each of the past four financial years?

- 2016-17
- 2017-18
- 2018-19
- 2019-20

A1 Please see below:

- 2016-17 = 39hrs 29mins
- 2017-18 = 74hrs 11mins
- 2018-19 = 25hrs 34mins
- 2019-20 = 52hrs 3mins

Q2 Was this wait experienced by an adult or a child patient?

A2 All the above waits were for an adult.

Q3 What reason is given, if any, for the length of the wait?

If the cost of providing this information for four financial years is too high, please provide the data for the last financial year.

A3 Extended wait times in ED can be due to extreme system pressures that create a demand for beds or actions required prior to discharge including time for treatments or the securing of social care arrangements for the safe discharge of patients.

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

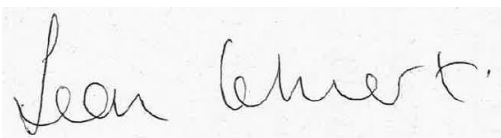
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



Jean Lehnert
Information Governance Manager