



Ref: FOIA Reference 2019/20-591

Date: 27th January 2020

Email foi@uhn.nhs.uk

Dear

I am writing in response to your email dated 16th January 2020 requesting information under the Freedom of Information Act (2000) regarding stranded patients

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Under the terms of the Freedom of Information Act 2000, please provide me with full answers to the following questions regarding stranded patients (those with a Length of Stay over more than 7 days) and super-stranded patients (those with a Length of Stay over more than 21 days).

1. How many stranded patients did each of your Trust's hospitals have during each month of the past calendar year, 2019?

Please provide the information by month if possible i.e. January 2019, 200 stranded patients. However if this is not possible please provide the figures on a weekly or daily basis, if that is how they are recorded locally.

A1 Please see below: the *average number* of stranded patients each night for the month was as follows:

Month Name	Total
Jan 2019	604
Feb 2019	605
Mar 2019	614
Apr 2019	611
May 2019	614
Jun 2019	559
Jul 2019	557
Aug 2019	532
Sep 2019	554
Oct 2019	575
Nov 2019	590
Dec 2019	602
Grand Total	585

(average)	
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Q2 How many super-stranded patients did each of your Trust’s hospitals have during each month of the past calendar year, 2019?

A2 Please see below: the number of super-stranded patients each night for the month was as follows: please note that the total represents the *average number* of ‘stranded’ patients each month.

Month Name	Total
Jan 2019	210
Feb 2019	205
Mar 2019	227
Apr 2019	216
May 2019	215
Jun 2019	185
Jul 2019	184
Aug 2019	183
Sep 2019	187
Oct 2019	196
Nov 2019	212
Dec 2019	198
Grand Total (average)	202

Q3 Has your Trust met its target of reducing super-stranded patients by 25% from 2017-18 figures? If not, please state by what proportion the figure has been reduced by so far.

A3 Yes UHNM did achieve the 25% reduction in Super-Stranded Patients

Q4 What were the five longest Lengths of Stays recorded by patients in your Trust during calendar year 2019?

A4 For the patients discharged in 2019, the five longest length of stay in days were as follows:

1. 483
2. 417
3. 399
4. 371
5. 337

Q5 What specific actions has your Trust taken to reduce super-stranded patients in the past year?

A5 At UHNM there is a range of actions that are undertaken to try and reduce stranded and super-stranded patients.

These are:

- Regular matron led LOS reviews of patient Length Of Stay to support timely discharge
- Regular MADE (Multi agency discharge events) with partners to ensure that discharge blockages are released
- There is a quality nurse for patient flow who supports wards across the trust with discharges
- Ongoing engagement with the discharge to assess model.
- Long Stay Wednesday weekly peer clinician supported events in accordance with NHSE guidance

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 676474.

Yours,



**University Hospitals
of North Midlands**
NHS Trust

Jean Lehnert
Information Governance Manager

