

Ref: FOIA Reference 2020/21-132

**Royal Stoke University Hospital**  
**Data, Security and Protection**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Date: 3<sup>rd</sup> August 2020

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 20<sup>th</sup> July 2020 (received into our office 21<sup>st</sup> July) requesting information under the Freedom of Information Act (2000) regarding food waste

On our acknowledgment we added the following statement:

**The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.**

**However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.**

**We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.**

**The Information Commissioners Office has recognised the current situation in the NHS.**

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Do you prepare all catering for patients and visitors in-house or outsourced or buy in precooked meals per site, please state sites details for the all requested information below.**

A1 County hospital = catering is in-house for the majority of patient and retail catering. However there is the exception with regards the contract for frozen specialised diets which is for patients and sandwiches/salads for both patients and retail.

At the Royal Stoke the catering is outsourced by Sodexo

**Q2 If catering is outsourced please provider contractor's details**

A2 Please see below:

County Hospital

<b>Specialised diets</b>	<b>Sandwiches</b>
Simply Food Solutions	Snackaway
7b Plant Lane Business Park	814 Leigh Road
Plant Lane	Slough
Burntwood	SL1 4BD
Staffs	
W57 3GN	

Royal Stoke = Sodexo contract

**Q3 Please explain in detail process involved in disposal of food waste and cost associated with this for the following scenario i.e.**

A3 Food waste is separated from any consumable waste within the dishwashing area. It is then decanted into 3kg containers. Up to 9kg of food waste is then placed into a strengthened plastic bag which is doubled further protecting from food spillages. Food bags are then removed from the department, 3 times per day (after each meal and production time) and placed within mobile waste bins. These are then collected, 3 times daily and removed to compactors in service yard, and compacted in readiness for waste contractor to collect and dispose.

- £1.7k annual for consumables
- £2.2k annual for waste collection and disposable
- £1.7k labour cost

Royal Stoke: Information not held by the Trust, this is operated by a Private Facilities company

**Q4 If food waste is macerated please provide detailed breakdown of cost analysis including running costs of macerated machines, annual service contract; electricity and water tariff charges. Do you have ppm for the unblocking of foul drainage contract and how many times foul drainage was blocked over last 3 years due to food waste stemming from main trust kitchen?**

A4 At County Hospital, no maceration takes place. At the Royal Stoke, Information not held by the Trust, this is operated by a private Facilities company

**Q5 If food waste is treated off-site by contractor please state what happens to food waste and please provide detailed breakdown of all charges associated with this service including cost of bags, porter cost to transfer the food waste to a secured area, frequency of collection of food waste, carbon emissions and length of contract.**

A5 County Hospital, please see answer 3, (in part). We are unable to breakdown the figures for cost of bags or the transferral of food waste as this is a minor part of the waste porter's duties.

At the Royal Stoke, Information not held by the Trust, this is operated by a private Facilities company

**Q6 Has your organisation ever been cautioned by public body/EA for causing pollution from food waste.**

A6 At the County Hospital there have been no prosecutions. At Royal Stoke Hospital, information not held by the Trust, this is operated by a private Facilities company

**Q7 State the process involved in recording food waste data as part of annual ERIC disclosure and please state on average how much food is wasted per kg/day.**

A7 At County Hospital, Patient, Retail and Production waste are recorded daily. Average weights are recorded using a 3kg container. Average daily waste 28kg

At the Royal Stoke, information not held by the Trust, this is operated by a private Facilities company

**Q8 Does your organisation track the food ordered for each patient as patients are transferred to another ward during their stay in the Hospital for the treatment or recovery.**

A8 Yes, through the on line meal ordering system, Saffron.

**Q9 Please provide name and email details of Trust Chief Executive, Board Directors responsible for the estates and finance.**

A9 Please see below:

- Chief Executive – Tracy Bullock
- Chief Finance Officer – Mark Oldham
- Director of Estates Facilities & PFI – Lorraine Whitehead

Please note that all Trust emails are in the following format. [Firstname.lastname@uhnm.nhs.uk](mailto:Firstname.lastname@uhnm.nhs.uk)

**Q10 Does your organisation has Sustainability management Plan and Carbon neutral plan by 2030/2050, please forward both documents.**

**I would be interested in any information held by your organisation regarding my request. I understand that I do not have to specify particular files or documents and it is the department's responsibility to provide the information I require.**

A10 UHNM has a 2020-2025 Sustainable Development Management Plan (SDMP) 'Our 2025 Vision: 'Our Sustainable Future'.

Please refer to the attached document.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

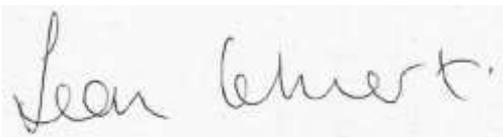
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**