

Royal Stoke University Hospital

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Email foi@uhnm.nhs.uk

Ref: FOIA Reference 2023/24-882

Date: 10th April 2024

Dear

I am writing in response to your email dated 21st March 2024 requesting information under the Freedom of Information Act (2000) regarding patient misidentification.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

- Q1 The number of Datix incidents logged involving patient misidentification, broken down by category of harm if possible, for each of the five following calendar years: 2019, 2020, 2021, 2022, 2023
- A1 See below: Criteria as follows:

Approval Status = All accept 'rejected' Code = Patient incorrectly identified

	Actual Impact			
Calendar Year	No harm	Near Miss	Low Harm	Grand Total
2019	11	8		19
2020	15	6		21
2021	9	1		10
2022	10	3		13
2023	2		1	3
Grand Total	47	18	1	66

- Q2 If the Trust did not or has stopped using Datix during this time period, please would you also provide details of incidents involving patient misidentification reported on any equivalent safety reporting system used by the Trust.
- A2 Not applicable







*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any gueries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,

Rachel Montinaro

Data Security and Protection Manager - Records

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