



Ref: FOIA Reference 2023/24-829

Date: 14th March 2024

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 1st March 2024 requesting information under the Freedom of Information Act (2000) regarding complex care

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Under the Freedom of Information Act, I would like to request the following information regarding complex home care packages for adults aged 18+, except for questions 1, 2, 4 and 7 where information is required for both adults aged 18+ and children aged 0-18 years old.

For clarity, adults and children receiving complex care have substantial and ongoing healthcare needs, which require additional support to manage their symptoms. These can be the result of chronic illness, disabilities or following hospital treatment. Home care refers to packages of care delivered in the individuals' own homes (not in care homes or residential facilities).

Please provide data for the following financial years: 2019/20, 2020/21, 2021/22, 2022/23 and 2023/24 (projected) except questions 5 and 6 which require a current snapshot (instead of projections for 2023/24), and question 7 which only requires data for 2022/23. If any data for 2022/23 is not available, please provide budgeted figures for the year or the latest snapshot data that is available.

Where possible, please kindly include responses on the attached spreadsheet.

- 1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for packages of complex home care for (a) adults aged 18+ and (b) children aged 0-18 years old.**
- 2. Please provide the number of people in receipt of complex home care packages (all active packages during the year including those which started prior) for (a) adults aged 18+ and (b) children aged 0-18 years old.**

3. Please provide the total number of complex home care hours delivered for adults aged 18+.
4. Please provide the total gross expenditure on complex home care packages during the year for (a) adults aged 18+ and (b) children aged 0-18 years old.
5. Please provide the lowest, mean and highest hourly rate for complex home care packages for adults aged 18+ for 2019/20 to 2022/23 as well as a current snapshot.
6. Please provide the lowest, mean and highest weekly fee for complex home care packages for adults aged 18+ for 2019/20 to 2022/23 as well as a current snapshot.
7. Please provide a list of the 10 providers who received the greatest amount of funding for complex home care packages. Please provide data for the last financial year 2022/23 for (a) adults aged 18+ and (b) children aged 0-18 years old.
 - i. For each provider, please provide the number of complex home care packages in 2022/23 (all active packages during the year including those which started prior).
 - ii. For each provider, please provide total expenditure in 2022/23 related to complex home care.

A1 Refer to the attached spreadsheet that you supplied

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.



Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,

Rachel Montinaro
Data Security and Protection Manager - Records