



Ref: FOIA Reference 2023/24-502

Date: 11<sup>th</sup> January 2024

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 30th October 2023 requesting information under the Freedom of Information Act (2000) regarding WAN

On 31<sup>st</sup> October 2023 we contacted you via email as in order to collate your information we required a timeframe

On the same day you replied via email with:  
*'Can this be for 2023 and 2022.'*

On 20<sup>th</sup> November 2023 we contacted you via email as we required the following clarification:

What you are referring to on: Incumbent and MDM type?

On 29<sup>th</sup> November 2023 you replied via email with:  
*'Please can you confirm who your current supplier is for the mobiles and what type of mobile device management you have if any?'*

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am reaching out with a request for information regarding the organisation's latest telecommunications infrastructure contract positions.**

**Please see below for full scope of information required:**

- 1) Information regarding your Wider Area Network (WAN)**
  - **Incumbent**
  - **Contract End Date**
  - **WAN Contract Value**
  - **Number of sites**
  - **WAN Annual Spend/Revenue**

A1 See below:

Information regarding your Wider Area Network (WAN)

- Virgin Media – Internet & HSCN / Satellite Sites
- Contract End Date : Internet – April 2026 . HSCN/Satellite – Rolling contract
- WAN Contract Value - £100k pa
- Number of sites – 2 Main Sites , 2 Satellite Sites
- WAN Annual Spend/Revenue – £1000pa

**Q2 Information regarding Mobiles:**

- **Incumbent**
- **Contract End Date**
- **Mobile sims/devices Contract Value**
- **Number of users**
- **Device Type**
- **Latest Device Refresh Date**
- **Mobile annual spend**
- **MDM type if any**

A2 See below:

- Incumbent – Vodafone
- Contract End Date – 31st August 2024
- Mobile sims/devices Contract Value - £197,344.80
- Number of users – 2022 (812) 2023 (871)
- Device Type – Dongle, Mi-Fi, Basic mobile, android mobile and iPhone
- Latest Device Refresh Date – not known
- Mobile annual spend – 2022 (£88,290) 2023 – (88,611)
- MDM type if any - Airwatch

**Q3 Annual Telecoms Spend/Revenue**

A3 See below:

2021/22 £1,184,762  
2022/23 £938,385

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records