



Ref: FOIA Reference 2022/23-364

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 7th November 2023

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 11th September 2023 requesting information under the Freedom of Information Act (2000) regarding PAS

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 What Electronic Patient Records system does the Trust use?

A1 I can confirm that the Trust holds information regarding these questions but feel this Information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: <http://www.uhn.nhs.uk/about-us/regulatory-information/freedom-of-information-publicationscheme/freedom-of-information-disclosure-log/> See below:

FOI Ref 456-2223 November 2022 in addition:
UHNM regularly answers requests on EPR/PAS and other systems and further information can be found at the below link on FOI references: note that this is a selection and that there are many more.

- 043-1920
- 219-1920
- 466-1920
- 641-1920
- 383-2021
- 092-2122
- 083-2122
- 651-2122
- 456-2223
- 102-2223
- 140-2324
- 165-2324
- 094-2324
- 332-2324

Q2 Does the Trust have a patient portal that allows patients to see their results, letters, and appointments.

A2 The Trust uses Patient Knows Best (PKB) as its patient portal. Patients receive details of appointments and letters, but results are not currently being shared into PKB.

Q3 If you have surgical departments, how are the operating notes documented?
- hand-written?
- using specialised software?

A3 Operating notes are entered onto and saved in the iPortal software. This is for all operations performed at both Royal Stoke and County Hospitals. Specialised software - Surgical notes are typed through bluespier and can be viewed in iportal

Q4 If you have an urology department:
- What software system is used to track the JJ stents (Excel, other 3rd party software)
- What system or software is used to monitor patients with prostate cancer on active surveillance. ~
- If 3rd party software is used what is the associated cost?

A4 See below:

- Excel and waiting lists on Careflow accessed through careflow and BI reports
- All prostate patients on active surveillance are managed on an outpatient waiting list accessed through care flow and BI reporting
- No 3rd party software is used

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records