



Ref: FOIA Reference 2023/24-431

Date: 25<sup>th</sup> October 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 5th October 2023 requesting information under the Freedom of Information Act (2000) regarding Outpatient Pharmacy

On 6<sup>th</sup> October we contacted you via email for proof of identity:

The FOI Act clearly states that if we suspect that the request has come from a Pseudonym we are entitled to request proof of the person's identity, as provision of a Pseudonym invalidates a request, therefore please can you provide a photo copy of your driver's licence or other official document that validates your identity. You have used two names which suggests that you are in fact using a Pseudonym.

On the same day you provided proof of identity

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Do you operate an Outpatient Pharmacy on any of your sites? If so, how many?**

A1 Yes – one

**Q2 Do you outsource your Outpatient Pharmacy? If so, to what company?**

A2 Lloyds Pharmacy

**Q3 How many items were dispensed from your Outpatient Pharmacy for i) 2022/23 financial year, ii) 2021/22 financial year and iii) 2020/21 financial year?**

A3 Information not held by UHNM: FOI Act covers organisation's that spend public money, not private companies

**Q4 If the Outpatient Pharmacy is outsourced, what was the total cost of the service provided (excluding the drug spend itself) for; i) 2022/23 financial year, ii) 2021/22 financial year and iii) 2020/21 financial year?**

A4 Commercially sensitive information relating to the cost of the service has not been disclosed here as we consider that under section 43(2) of the FOI Act: *prejudice to the commercial interests of any party, is engaged*. Disclosure of this information could be commercially

detrimental to the Trust and companies acting on our behalf and result in less competitive prices for services. The likely consequence of this would be increased cost for service provision to the Trust. We have considered how the public interest might apply, and although recognising that there is a strong public interest in openness there is a greater public interest ensuring an ability to obtain best value for money.

**Q5 If the Outpatient Pharmacy is not outsourced, please provide the total Pay and Non Pay expenditure of providing the service (excluding the drug spend itself) for; i) 2022/23 financial year, ii) 2021/22 financial year and iii) 2020/21 financial year?**

A5 Not applicable

**Q6 Can the Outpatient Pharmacy at the Trust accept FP10's to be dispensed?**

A6 No

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:



University Hospitals  
of North Midlands  
NHS Trust

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

Yours,

**Rachel Montinaro**

Data Security and Protection Manager - Records