



Ref: FOIA Reference 2023/24-190

Date: 13<sup>th</sup> October 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 26<sup>th</sup> June 2023 requesting information under the Freedom of Information Act (2000) regarding Off-Framework usage

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 In the last 60 days how many hours has your trust utilised Thornbury Nursing Services for agency nurses?**

A1 We have not utilised Thornbury Nursing Services

**Q2 In the last 60 days which wards, departments were these TNS requests for?**

A2 Not applicable

**Q3 Please can you confirm how many nursing shifts have been filled by Thornbury Nursing Services?**

A3 Nil

**Q4 In the last 60 days has your Trust utilised any other off framework provider for agency nurses? If yes, please name these providers.**

A4 We have not utilised off framework agency nurses in the last 60 days

**Q5 Please can you confirm how many shifts have been released/allocated to off framework agencies within the last 60 days?**

A5 Nil

- Q6 In the last 60 days which wards, or departments were these off framework requests for?**
- A6 Not applicable
- Q7 Please can you confirm how many nursing shifts have been filled by off framework agencies within the last 60 days?**
- A7 Not applicable
- Q8 How many long-term lines of work or block bookings are currently being supplied by off framework agencies?**
- A8 Not applicable
- Q9 Which off framework agencies is the trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?**
- A9 Not applicable
- Q10 What is the average charge for both RMN's and RGN's from off framework agencies?**
- A10 Not applicable
- Q11 Who at director level is responsible for patient safety and staffing levels?**
- A11 Chief Nurse
- Q12 Who at temporary staffing is responsible for onboarding new agencies and could you provide me with their contact details?**
- A12 Stephanie Albutt; Note all Trust emails are in the following format. First [name.lastname@uhn.nhs.uk](mailto:name.lastname@uhn.nhs.uk)
- Q13 Can you confirm if your Off-Framework agency suppliers list (PSL) is always looking to onboard new agencies. If not, what dates does the Trust review this list and look to bring new agencies onto it?**
- A13 Not applicable

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records