



Ref: FOIA Reference 2023/24-412

Date: 17th October 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 27th September 2023 requesting information under the Freedom of Information Act (2000) regarding Hoarding.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 In accordance with the Freedom of Information Act 2000, which relates to adult safeguarding.

Does your organisation have a panel or a 'hoarding panel', which focuses on supporting adults who hoard in their home?

A1 There isn't a panel for hoarding at UHNM. UHNM have a safeguarding adult's policy which references self neglect and hoarding in relation to adults with care and support needs. The policy is aligned to stoke and Staffordshire adult safeguarding Board (SSASPB) procedures. UHNM also have a safeguarding intranet page which contains links to SSASPB webpages re self-neglect and links to Staffordshire Fire and Rescue Service – Olive Branch project

Q2 If yes, please can you provide me with a copy of the policy/guidance/standard operating procedure/terms of reference that informs the remit of the panel?

A2 As above – Policy C36 attached
SSSAPB guidance and procedure website link

Q3 Is there policy or guidance in the organisation to support staff, working with or encounter people who self-neglect?

A3 Yes

Q4 If yes, please can you provide me with a copy?

A4 See attached

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro



**University Hospitals
of North Midlands**
NHS Trust

Data Security and Protection Manager - Records

