



Ref: FOIA Reference 2023/24-404

Date: 13th October 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 22nd September 2023 requesting information under the Freedom of Information Act (2000) regarding private patient

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 What is the revenue generated by your Private Patient Unit (PPU)? (up to the latest year available)

	2018	2019	2020	2021	2022	2023
Private Patient Unit revenue (£)						

A1 We do not have a dedicated separate PPU, but for Private Patient work at UHNM, see below values per each financial year: See below;

	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24 (Invoiced up to end of September 2023)
Private Patient Unit revenue (£)	£1,129,826	£1,408,836	£589,998	£1,235,033	£983,467	£752,565

Q2 Does the main Trust have an Electronic Patient Record (EPR) in place? If yes, which vendor provides this?

A2 Iportal and Careflow

Q3 Does the Private Patient Unit have an EPR in place? If yes, who provides this?

A3 We do not have a dedicated separate PPU, but for Private Patient work at UHNM we use the same systems throughout the hospital for NHS and Private Patients, see below patient systems:

Iportal and Careflow

Q4 Does the Private Patient Unit have a Patient Administration System (PAS) in place? If yes, who provides this?

A4 As answer 3

Q5 Does the Private Patient Unit have a finance and billing system in place? If yes, who provides this?

A5 We do not have a dedicated separate PPU, but for Private Patient work at UHNM we use the same systems throughout the hospital for NHS and Private Patients, see below patient systems:

Iportal and Careflow

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records