



Ref: FOIA Reference 2023/24-398

Date: 13th October 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 21st September 2023 requesting information under the Freedom of Information Act (2000) regarding Electronic Health Records

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 We would be grateful if you were able to provide responses to the questions below as it relates to your Trust's current use of Electronic Health Record systems.

If you are unable to answer any of the questions please state so and move to the next question. If you require any clarification regarding the questions stated please do not hesitate to contact us via reply email. We appreciate you time taken to consider and respond to this request.

Does the Trust use an Electronic Health Record (EHR) for clinical documentation?

A1 Yes (Electronic Document Management System)

Q2 If yes to (1), who is the principal software provider for this record system?

A2 C-Cube Solutions

Q3 If yes to (1), which EHR system is currently in use?

A3 As answer 2

Q4 If yes to (1), is this EHR system used across all clinical departments and sites in the Trust?

A4 Yes

Q5 If no to (1), does the Trust have a timeline to implement an EHR system?

A5 Not applicable

Q6 If the Trust has plans to implement a new EHR system, which software provider has been chosen to provide an EHR system?

A6 Not applicable

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.



University Hospitals
of North Midlands
NHS Trust

Yours,

Rachel Montinaro

Data Security and Protection Manager - Records