

**Royal Stoke University Hospital** 

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Email foi@uhnm.nhs.uk

Ref: FOIA Reference 2023/24-421

Date: 9th October 2023

Dear

I am writing to acknowledge receipt of your email dated 2nd October 2023 requesting information under the Freedom of Information Act (2000) regarding Facilities Management,

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 As per my records, below mentioned contracts have expired. I would like to know whether these contracts are still valid or replaced by any other supplier.

Waste Biffa
Laundry Elis
Lift Jackson Lifts

If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates.

Below highlighted original FOI request for your reference only.

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management specifically around the services below:

- 1. Office and building cleaning Service contract that is focused around office, commercial and building cleaning services.
- 2. Lift service and maintenance Service contract for lift service and maintenance.
  - 3. Food Service contract that is focused around catering services.
- 4. General waste services contracts The organisation's primary general waste service contract.
  - Laundry services where clothes and linen can be washed and ironed.







- 1. Contract profile questionnaire for each type of contract:
- 2. Supplier/Provider of the services
- 3. Total Annual Spend The spend should only relate to each of the service contracts listed above.
- 4. A description of the services provided under this contract please includes information if other services are included under the same contract.
  - 5. The number of sites the contract covers
- 6. [ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation
  - 7. The start date of the contract
  - 8. The end date of the contract
- 9. The duration of the contract, please include information on any extensions period.
- 10. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.
- A1 I can confirm that the Trust holds information regarding this request, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: your previous request reference 448-2122 December 2022, 670-2223 February 23, 342-2324 August 2023

http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <a href="http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx">http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</a>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.







If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

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Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

Yours,

**Rachel Montinaro** 

Data Security and Protection Manager - Records



