



Ref: FOIA Reference 2023/24-266

Date: 25th August 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 26th July 2023 requesting information under the Freedom of Information Act (2000) regarding follow-up appointments

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am writing to you under the Freedom of Information Act 2000 to request the following information:

1) The number of patients waiting for a follow up appointment in your trust that were not captured in the official Referral to Treatment monthly statistics in the following months: May 2019, May 2022 and May 2023.

A1 We have used the following cohort of patients to identify follow up patients who were not captured in the “official Referral to Treatment monthly statistics”:-

Follow Up Attendance – Backlog
Follow Up Attendance - Diagnostics
Follow Up Attendance - Non 18 Weeks
Follow Up Attendance - Non Backlog

The following snapshot dates were used:-

31st May 2019 - 144551
31st May 2022 - 180763
31st May 2023 - 201372

Q2 Please break this information down by:

a. Treatment function.

b. Month and year patients were placed on a follow up appointment list.

c. Month and year of due date for patients to be seen. If due dates are not in place, please state this by volume.

A2 See below: a. Using the above snapshot date information below is the split by TFC:-

| TFC | 31/05/2019 | 31/05/2022 | 31/05/2023 |
|------------------------------------------------|------------|------------|------------|
| 100 General Surgery | 1278 | 1239 | 1477 |
| 101 Urology | 5762 | 7791 | 10190 |
| 103 Breast Surgery | 1437 | 1508 | 1636 |
| 104 Colorectal Surgery | 3820 | 3564 | 4418 |
| 105 Hepatobiliary & Pancreatic Surgery | 2 | 399 | 574 |
| 106 Upper Gastrointestinal Surgery | 2083 | 1820 | 2156 |
| 107 Vascular Surgery. | 1117 | 971 | 1028 |
| 108 SPINAL SURGERY SERVICE | 1541 | 2021 | 2143 |
| 110 Trauma & Orthopaedics | 5139 | 5474 | 6787 |
| 120 ENT | 4066 | 4797 | 5334 |
| 130 Ophthalmology | 12339 | 15580 | 16459 |
| 140 Oral Surgery | 104 | 25 | 17 |
| 141 Restorative Dentistry | 304 | 566 | 725 |
| 143 Orthodontics | 1761 | 1699 | 1320 |
| 144 Maxillo-Facial Surgery | 1952 | 2160 | 2105 |
| 150 Neurosurgery | 1621 | 2273 | 2300 |
| 160 Plastic Surgery | 2509 | 2256 | 2633 |
| 170 Cardiothoracic Surgery | 297 | 272 | 470 |
| 171 Paediatric Surgery | 476 | 447 | 510 |
| 173 Thoracic Surgery | 12 | 10 | 15 |
| 190 Anaesthetics | 21 | 122 | 55 |
| 191 Pain Management | 1221 | 1346 | 1675 |
| 214 Paediatric Trauma And Orthopaedics | 1959 | 2038 | 1674 |
| 218 Paediatric Neurosurgery | 126 | 169 | 186 |
| 223 Paediatric Epilepsy | 385 | 273 | 383 |
| 240 Paediatric Palliative Medicine Service | | 24 | 45 |
| 251 Paediatric Gastroenterology | 661 | 861 | 937 |
| 252 Paediatric Endocrinology | 356 | 453 | 438 |
| 253 Paediatric Clinical Haematology | 113 | 213 | 239 |
| 255 Paediatric Clinical Immunology And Allergy | 606 | 818 | 968 |
| 256 Paediatric Infectious Diseases | 18 | 16 | 14 |
| 258 Paediatric Respiratory Medicine | 864 | 1103 | 1141 |
| 260 Paediatric Medical Oncology | 171 | 176 | 216 |
| 263 Paediatric Diabetic Medicine | 257 | 300 | 320 |
| 290 Community Paediatrics | 1605 | 2135 | 2377 |
| 300 General Medicine | 17 | 20 | 30 |

| | | | |
|---------------------------------|---------------|---------------|---------------|
| 301 Gastroenterology | 7824 | 10091 | 10757 |
| 302 Endocrinology | 2743 | 3374 | 3767 |
| 303 Clinical Haematology | 3646 | 6282 | 6555 |
| 307 Diabetic Medicine | 3285 | 5095 | 5569 |
| 310 Audiological Medicine | 154 | 175 | 197 |
| 316 Clinical Immunology | 117 | 196 | 212 |
| 317 Allergy | 303 | 586 | 714 |
| 320 Cardiology | 15836 | 20065 | 22796 |
| 321 Paediatric Cardiology | 253 | 584 | 656 |
| 328 Stroke Medicine | 217 | 146 | 175 |
| 329 Transient Ischaemic Attack | 40 | 4 | 3 |
| 330 Dermatology | 2409 | 2790 | 3662 |
| 340 Respiratory Medicine | 11401 | 17121 | 18675 |
| 350 Infectious Diseases | 87 | 58 | 98 |
| 361 Nephrology | 2958 | 5270 | 5758 |
| 400 Neurology | 13828 | 20092 | 21858 |
| 401 Clinical Neurophysiology | | | 5 |
| 410 Rheumatology | 6 | 2 | |
| 420 Paediatrics | 1652 | 1630 | 1755 |
| 421 Paediatric Neurology | 81 | 117 | 74 |
| 422 Neonatology | 276 | 306 | 248 |
| 430 Geriatric Medicine | 131 | 162 | 140 |
| 501 Obstetrics | 282 | 710 | 627 |
| 502 Gynaecology | 3000 | 3945 | 4333 |
| 503 Gynaecological Oncology | 133 | 472 | 451 |
| 560 Midwife Episode | 4827 | 383 | 405 |
| 650 Physiotherapy | 1257 | 1345 | 1353 |
| 651 Occupational Therapy | 217 | 350 | 401 |
| 652 Speech And Language Therapy | 50 | 10 | 11 |
| 653 Podiatry | 19 | | |
| 654 Dietetics | 2243 | 2438 | 2613 |
| 800 Clinical Oncology | 7113 | 8632 | 9942 |
| 812 Diagnostic Imaging | 1 | | |
| 822 Chemical Pathology | 206 | 484 | 634 |
| 840 Audiology | 1956 | 2907 | 3930 |
| 920 DIABETIC EDUCATION SERVICE | | 2 | 3 |
| Grand Total | 144551 | 180763 | 201372 |

- a. Unfortunately the system does not retain this information as the same field is used for different date purposes. The date in this field could be when a next appointment was booked, if they were booked straight away or the acknowledged date if added to partial booking. As the

patient moves from partial booking to appointed we lose the acknowledged date so the date is not a true reflection of when the patient was added to a “follow up waiting list”.

- b. We don't have a date the patient was placed on a follow up Waiting List. This date could be when a next appointment was booked, if they were booked straight away or acknowledged date if added to partial booking.
- c. We are unable to provide this information

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

Where the Trust owns the copyright in information provided, you may re-use the information in line with the conditions set out in the Open Government Licence v3 which is available at <http://www.nationalarchives.gov.uk/doc/open-government-licence/version/3/>. Where information was created by third parties, you should contact them directly for permission to re-use the information.

An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



University Hospitals
of North Midlands
NHS Trust

Rachel Montinaro
Data Security and Protection Manager - Records

