



Ref: FOIA Reference 2023/24-251

Date: 23<sup>rd</sup> August 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 19<sup>th</sup> July 2023 requesting information under the Freedom of Information Act (2000) regarding Red and yellow card policies.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am writing to request information relating to ‘Yellow Cards’ and ‘Red Cards’ given to patients that deny them treatment.**

**Documents relating to Red and Yellow Card policies which can be used to exclude patients from treatment.**

A1 University Hospitals of North Midlands NHS Trust (UHNM) does not operate a “Yellow and Red card” system for patients.

**Q2 From January 2013 to the most recent available data:**

- **The number of Yellow Cards and Red Cards issued per month.**
- **If these are separated by hospital/service (if the Trust runs several), can you please indicate what service patients have received a card at or where the card applies.**
- **I would like this information presented as an Excel spreadsheet.**

A2 As the “yellow and Red card” system is not used at UHNM the Trust is unable to provide this information.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records