



Ref: FOIA Reference 2023/24-180

Date: 11<sup>th</sup> August 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear h,

I am writing to acknowledge receipt of your email dated 22<sup>nd</sup> June 2023 requesting information under the Freedom of Information Act (2000) regarding recruitment contacts.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I am writing to you under the Freedom of Information Act 2000 to request the following information from University Hospitals of North Midlands NHS Trust. We are an approved supplier to the Workforce Alliance RM6333 – International Healthcare Professional Recruitment & Associated Services Framework and require the following information.**

**Please may you provide me with?**

**The name and best contact details for your Chief People Officer, Head of recruitment, International recruitment lead or whoever would be the primary contact responsible for the recruitment of overseas Nurses. Please can you also provide the details for the Recruitment Lead, Recruitment Manager or the primary contact that would be responsible for the recruitment of UK based Band 5 & 6 Nurses and Allied Health Professionals (namely Radiographers & Physiotherapists)?**

**Please provide the following where available.**

- 1. Contact name**
- 2. Email address**
- 3. Best contact number**

A1 I can confirm that the Trust holds information regarding this question, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link: FOI ref 093-2324 105-2324= May, note that UHNM answers requests on workforce regularly and there are many responses on the disclosure log.

<http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>

**Q2 We would also require the following information:-**

**1) Total spend on international recruitment activity with agency providers for the last financial year?**

A2 See below:

Row Labels	Sum of Amount
MEDLINE RECRUITMENT LTD	215,818.21
PERTEMPS GROUP OF COMPANIES	148,650.03

**Q3 Names, total number of agency providers currently being used for international recruitment and total spend with each provider for the last financial year?**

A3 Medline agency used from February 2022 to October 2022. Pertemps agency used from February 2022 and currently being used at time of writing. TTM agency used from July 2023 are currently being used at the time of writing.

**Q4 The average fee per Nurse, for International Recruitment via agency?**

A4 The average fee per nurse which would be £1983

**Q5 The main challenges faced by the Trust when recruiting overseas nurses**

A5 The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



**Rachel Montinaro**  
Data Security and Protection Manager - Records