



Ref: FOIA Reference 2023/24-280

Date: 21st August 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 1st August 2023 requesting information under the Freedom of Information Act (2000) regarding virtual wards remote monitoring

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 Under the Freedom of Information Act 2000, in line with transparency and confidentiality obligations in contracts and outsourced services, I request the following contact(s) information held by University Hospitals of North Midlands NHS Trust, subject to FOIA.

- 1. Technology-enabled virtual wards remote monitoring services contract(s):**
 - A. Is there a single remote monitoring services provider across all University Hospitals of North Midlands NHS Trust technology-enabled virtual wards, or are there multiple providers?**
 - B. Who is/are the contracted remote monitoring services provider(s) for technology-enabled virtual wards?**
 - C. Does the contract(s) cover only licenses or telehealth equipment/kit, logistics services, etc, if so, which ones are included?**
 - D. What is a contract(s) Value (£)?**
 - E. What is the contract(s) Start Date?**
 - F. What is the contract(s) Length (in months, years, please specify the term)?**
 - G. Who is the contracting authority?**
 - H. Procurement type (e.g., direct award via CCS framework, call-off from a dynamic purchasing system, open procedure, etc.)?**

A1 See below:

- 1a. Multiple providers
- 1b. Docobo (Doc@Home); NePesmo (COPDPredict); GeneratedHealth (Florence); Mysense
- 1c. Docobo is for licence and equipment, NePesmo is for just licences; GeneratedHealth is just licences; Mysense is licence and equipment
- 1d/e/f. Contract Value –

Docobo is part of a collaborative and for 12 months is £85,000 (Jan 2023-Jan 2024)
NePesmo is for 150 licences is £18,000 (1/3/2022 – 1/11/2023)
GeneratedHealth is for 187,500 messages and management support £23,960 + VAT
(April 2023 – March 2024)
MySense is for 60 sensors and subscriptions £90,782 12 month subscriptions (Aug
2022 30 Sept 2023)
1g, Contracting Authority – University Hospital of North Midlands
1h. combination of procurement types –
Docobo – part of provider collaborative that was a direct award via CCS Framework
Nepesmo – pilot
GeneratedHealth – pilot through an NHS initiative
MySense - pilot

- Q2 If there is no contract(s) in place, but technology-enabled virtual wards remote monitoring services are/were provided as a pilot programme, please provide the information:**
- A. Is/was this pilot funded through the Staffordshire and Stoke on Trent ICB, or is/was the funding allocated directly through the University Hospitals of North Midlands NHS Trust or any collaboratives, if so, which one?**
 - B. Who is/was the selected remote monitoring services provided for this pilot?**
 - C. What is/was the pilot Value (£)?**
 - D. What is/was the pilot Start Date?**
 - E. What is/was the pilot Length (in months, years, please specify the term)?**

A2 See below:

2a –
Docobo is part of a Provider Collaborative with the West Midlands with combined funding from Staffordshire and Stoke-on-Trent ICB and NHSE Virtual Ward programme. Joined the Collaborative in the last year
MySense has been a pilot with funding from NHSE Virtual Ward programme and Staffordshire and Stoke-on-Trent ICB
Generalhealth (FLO SMS text messaging) funded from Regional NHSE Targeted Innovation Funding (TIF)
NePesmo is funded via NHSE Digital programme to pilot with COPD patients on a VW

2b – selected remote monitoring service –
Docobo – is monitored through an Unscheduled Care Co-ordination (UCCC) Hub covering Staffordshire and Stoke-on-Trent
MySense – is monitored via a Community based service in North Staffordshire dealing with high intensity/sever frailty patients
COPDPredict – is monitored via COPD Virtual Ward and the UCCC

2c/d/e - NePesmo is for 150 licences is £18,000 (start 1/3/2022 – 1/11/2023)
Docobo is part of a collaborative and for 12 months is £85,000 (Jan 2023-Jan 2024)
NePesmo is for 150 licences is £18,000 (1/3/2022 – 1/11/2023)
GeneratedHealth is for 187,500 messages and management support £23,960 + VAT
(April 2023 – March 2024)
MySense is for 60 sensors and subscriptions £90,782 12 month subscriptions (Aug
2022 30 Sept 2023)

- Q3 If there is a technology-enabled virtual ward remote monitoring service contract(s), but exemptions in FOIA protect the information due to the organisation entering a contract with a third-party contractor with confidentiality clauses (or on an expressly confidential basis). In that case, this shouldn't prevent disclosure under transparency obligations, for example, to publish spend data, so please provide the following information:**
- A. What is the Value (£) spent on remote monitoring for virtual wards?**

A3 To date £225k

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



University Hospitals
of North Midlands
NHS Trust

Rachel Montinaro
Data Security and Protection Manager - Records

