

Ref: FOIA Reference 2022/23-721

Royal Stoke University Hospital

Data, Security and Protection Newcastle Road Stoke-on-Trent Staffordshire ST4 6QG

Date: 11th April 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 15th March 2023 requesting information under the Freedom of Information Act (2000) regarding outpatient activity for 2022.

On 21st March we contacted you via email as we require clarification on what do you mean by "did you see virtually" in row 6 & 7?

On the same day you replied via email with:

'Thanks for your email. Virtually refers to non-face-to-face contact. This could be via a telephone consultation, video call, or other form of remote consultation in which the patient is not seen in-person'.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 This is a freedom of information request for details on outpatient activity for 2022 in the enclosed excel spread sheet. Please could you complete the queries in the spread sheet

A1 See attached spread sheet that you supplied

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <u>http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx</u>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via <u>www.ico.org.uk</u>.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

Antonas

Rachel Montinaro Data Security and Protection Manager - Records



