



Ref: FOIA Reference 2022/23-409

Date: 7<sup>th</sup> February 2023

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 24th October 2022 requesting information under the Freedom of Information Act (2000) regarding outsourced radiology.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 I would be most grateful if you would provide me, under the Freedom of Information Act, details regarding the Trusts outsourced teleradiology reporting. The details required are below.**

| <b>Please confirm the below information for each contract you hold with a teleradiology/outsourced radiology reporting provider:</b> | <b>Provider 1</b> | <b>Provider 2</b> | <b>Provider 3</b> | <b>Provider 4</b> |
|--|-------------------|-------------------|-------------------|-------------------|
| Name   |                   |                   |                   |                   |
| Contract start date  |                   |                   |                   |                   |
| Contract end date  |                   |                   |                   |                   |
| Option for extension/roll-over period  |                   |                   |                   |                   |
| Procurement route/framework used   |                   |                   |                   |                   |
| Exclusivity or volume commitment within contract   |                   |                   |                   |                   |

| <b>Please provide the below information for each teleradiology provider above:</b>   |  |  |  |  |
|--|--|--|--|--|
| Number of CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 1-hour turnaround time or quicker <b>(Emergency reporting)</b>   |  |  |  |  |
| If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 1-hour turnaround time or quicker <b>(Emergency reporting)</b> |  |  |  |  |

|  |  |  |  |  |
|--|--|--|--|--|
| Number of CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a turnaround time of between 1 and 48 hours <b>(Urgent reporting)</b>              |  |  |  |  |
| Number of CT examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer <b>(Routine/general reporting)</b>                 |  |  |  |  |
| Number of MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer <b>(Routine/general reporting)</b>                |  |  |  |  |
| Number of Plain Film (X-Ray) examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer <b>(Routine/general reporting)</b> |  |  |  |  |

|  |  |  |  |  |
|--|--|--|--|--|
| <b>Please provide the below information for each teleradiology provider above:</b>   |  |  |  |  |
| Total financial expenditure for CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 1-hour turnaround time or quicker <b>(Emergency reporting)</b>                   |  |  |  |  |
| Total financial expenditure for CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a turnaround time of between 1 and 48 hours <b>(Urgent reporting)</b>              |  |  |  |  |
| Total financial expenditure for CT examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48 hour turnaround time or longer <b>(Routine/general reporting)</b>                 |  |  |  |  |
| Total financial expenditure for MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer <b>(Routine/general reporting)</b>                |  |  |  |  |
| Total financial expenditure for Plain Film (X-Ray) examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer <b>(Routine/general reporting)</b> |  |  |  |  |

A1 See below:

|   |                      |
|---|----------------------|
| Please confirm the below information for each contract you hold with a teleradiology/outsourced radiology reporting provider: | Provider 1           |
| Name  | Medica Reporting Ltd |

|  |  |
|--|--|
| Contract start date                              | 1 <sup>st</sup> February 2021  |
| Contract end date                                | 1 <sup>st</sup> February 2023  |
| Option for extension/roll-over period            | 1 year (12 months)   |
| Procurement route/framework used                 | The framework that this was awarded under<br>NOE CPC Framework Agreement ref.<br>NOEJ.0220 / OJEU Ref. 2018/S 198-448479 |
| Exclusivity or volume commitment within contract | N/A  |

Please provide the below information for each teleradiology provider above:

|   |   |
|---|---|
| Number of CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 1-hour turnaround time or quicker (Emergency reporting)   | Between July 2022 and September 2022 a total of 1,021 CT/MRI examinations were reported that required a 1 hour turnaround   |
| If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 1-hour turnaround time or quicker (Emergency reporting) | This question is not applicable   |
| Number of CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a turnaround time of between 1 and 48 hours (Urgent reporting)  | The question related to a TAT of 1hr to 48 hours however elective TAT is at 72 hours below is the detail based on this TAT<br><br>Between July 2022 and September 2022 a total of 2,671 CT/MRI examinations were reported that required a turnaround time of 72 hours |
| Number of CT examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)   | Between July 2022 and September 2022 a total of 546 CT examinations were reported that required a turnaround time of 48-hour turnaround time or longer  |
| Number of MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)  | Between July 2022 and September 2022 a total of 1,082 MRI examinations were reported that required a turnaround time of 48-hour turnaround time or longer   |
| Number of Plain Film (X-Ray) examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)   | Between July 2022 and September 2022 a total of 163 Plain Film examinations were reported that required a turnaround time of 48-hour turnaround time or longer  |

|   |   |
|---|---|
| Please provide the below information for each teleradiology provider above:   |   |
| Total financial expenditure for CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 1-hour turnaround time or quicker (Emergency reporting)                   | Between July 2022 and September 2022 a total expenditure of £55,673 was spent on exams that require a 1 hour turnaround time.   |
| Total financial expenditure for CT/MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a turnaround time of between 1 and 48 hours (Urgent reporting)              | The question related to a TAT of 1hr to 48 hours however elective TAT is at 72 hours below is the detail based on this TAT<br><br>Between July 2022 and September 2022 a total expenditure of £86,254 was spent on exams that require a TAT of 72 hours |
| Total financial expenditure for CT examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48 hour turnaround time or longer (Routine/general reporting)                 | Between July 2022 and September 2022 a total expenditure of £23,478 was spent on exams that require a TAT of 48 hours or longer   |
| Total financial expenditure for MRI examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)                | Between July 2022 and September 2022 a total expenditure of £46,526 was spent on exams that require a TAT of 48 hours or longer   |
| Total financial expenditure for Plain Film (X-Ray) examinations reported between 1 <sup>st</sup> July 2022 and 30 <sup>th</sup> September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting) | Between July 2022 and September 2022 a total expenditure of £888 was spent on exams that require a TAT of 48 hours or longer  |

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Leah Carlisle  
**Head of Data, Security & Protection/ Data Protection Officer**