



Ref: FOIA Reference 2022/23-585

Date: 17th January 2023

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 13th January 2023 requesting information under the Freedom of Information Act (2000) regarding Video Consultation Solution

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 We are currently updating our records on your Trusts Video Consultation solutions.

If you could kindly complete the fields below with what you currently hold, that would be greatly appreciated. Please feel free to mark 'No VC Solution' if your service does not currently deliver video consultations.

Solution name (list if use more than one) –

Contract expiration date –

Video Consultation solution definition: the video consultation platform of choice for delivering video consultations, individually or in groups, to patients. Note: this is not regarding how you conduct your internal meetings.

A1 See below:

Solution name (list if use more than one) = Attend Anywhere
Contract expiration date = 31/03/2023

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Rachel Montinaro
Data Security and Protection Manager - Records