



**University Hospitals  
of North Midlands**  
NHS Trust

**Royal Stoke University Hospital**  
**Data, Security and Protection**  
Newcastle Road  
Stoke-on-Trent  
Staffordshire  
ST4 6QG

Ref: FOIA Reference 2022/23-227

Date: 10<sup>th</sup> August 2022

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing to acknowledge receipt of your email dated 22nd July 2022 requesting information under the Freedom of Information Act (2000) regarding Data and Digital Infrastructure.

**The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.**

**However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.**

**We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.**

**The Information Commissioners Office has recognised the current situation in the NHS.**

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 We at Arden and Greater East Midlands CSU are working together with Palantir to develop a digital data application within Foundry to enable intelligent strategic decision making with regards to demand and capacity of urgent cancer referrals and the management of their associated diagnostic and treatment pathways.**

**As part of building our understanding of current infrastructure within each acute trust or provider, would you please be able to answer the following:-**

- What PAS (Patient Administration System) are you using? Do you see this changing in the near future?**

A1 CareFlow PAS supplied by SystemC and possibility replaced in the future



- Q2 What LIMS (Laboratory Information Management System(s)) are you using? Do you see this changing in the near future?**
- A2 Currently Clinisys LabCentre but moving to Clinisys WinPath Enterprise within six months
- Q3 What RIS (Radiology Information System(s)) are you using? Do you see this changing in the near future?**
- A3 Current RIS = Wellbeing CRIS. The Trust are currently in platform refresh negotiations with our PFI partner
- Q4 What PACS (Picture Archiving Communication System(s)) are you using? Do you see this changing in the near future?**
- A4 As answer 3
- Q5 What alternative datasets are you using i.e. specific dashboards and periodic sitreps? Do you see this changing in the near future?**
- A5 PowerBI Dashboards are used alongside CareFlow PAS to assist in dissemination of real time patient flows.
- Q6 Lastly, what is your data warehousing situation? Is it on-site, off-site or cloud based – and who is the hosting provider? Do you see this changing in the near future**
- A6 UHNM Data Warehouse is an in-house self-hosted on-premise SQL-Server. We are in early stages of initiating an internal migration to Azure MS Cloud project of works.

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

***UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.***

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

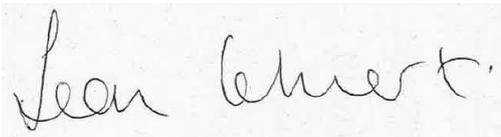
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert  
**Data, Security & Protection Manager**