

Part 1: Healthcare Security Management (England) Research Survey (Nominated SMDs)

Since the disbanding of NHS Protect there are a number of questions from the industry in terms of governance, training and competency.

For the research and dissertation module of my MSc, I intend to evaluate the effectiveness of NHS Protects legacy with regards to competency and governance of Security Management in the NHS in England.

Your time in this concise, 10 short question survey will be invaluable to both my research and the industry. I will make the findings of this survey available (anonymised) via the National Association for Healthcare Security (NAHS) and the FutureNHS Collaboration Platform for NHS Security Managers to refer to.

This survey captures no personal data and as such does not breach any Data Protection legislation (DPA 2018/GDPR).

This survey has been assessed and deemed appropriate in terms of ethical impact.

Anyone wishing to provide further information relevant to this survey may do so by emailing the researcher at [REDACTED]

There are 2 parts to this survey.

Q1

What standards do you as a healthcare security manager work/refer to?

Legacy NHS Protect	PD CEN/TS 16850:2015	ISO/BS	Other
X			

Q2

Does your organisation utilise the CJIA (sections 119 and 120) legislation to remove nuisance persons from site?

Yes	No
X With the Police	

Q3

In your organisations security department, how many staff are in-house, and how many are contracted in?

In-house (Directly employed by the Trust/Organisation) (Number)	Contracted (Not employed by the Trust/Organisation) (Number)

8	20
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Q4

Do you as an SMD, employ an accredited LSMS?

Yes	No
X	

Q5

Do you believe that the NHS Protect Self Review Tool (SRT) was adequate as a tool to complete a self-assessed continuous improvement framework and benchmark?

A5

The FOI Act 2000 is for the release of information that is held/recorded and does not cover the opinions of persons regarding suppliers, systems or procedures, therefore this information is not held.

Yes It was useful and should still be used	Yes It was useful, but it is no longer required. It should not be revisited	Yes It was useful, but would benefit from modernising	No It was not productive or informative	No It has had its day and is irrelevant now	N/A: I am not aware of this tool or its appropriateness
As above	As above	As above	As above	As above	As above

Q6

Do you hold an Accredited Local Security Management Specialist (ASMS/LSMS) qualification?

Yes	No
	X

Q7

What relevant Security Management training or experience do you have?

Not applicable as there is no requirement to hold a security management qualification or to undertake any specific training to undertake this role

Q8

Which of the following responsibilities do you delegate to your operational Healthcare Security Manager/LSMS?

Responsibility	Tick
Line management of security staff	X
Physical security of facilities/premises	X
Maintenance of security assets	
Management of Lone Working	
Security Risk Management	X
EPRR for the organisation	
Counter Fraud for the organisation	
Other Organisational Resilience related responsibilities (EPRR, Risk Management, etc.)	
Other non-pure security responsibilities (such as FM, Car Parking, H&S, Fire Safety etc.)	
Other (please specify)	

Q9

What essential qualities would you list if you were recruiting a new Healthcare Security manager/LSMS?

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Q10

Finally, do you have any other relevant comments which the researcher may find useful to their research, particularly regarding the competence of a Healthcare Security manager?

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Part 2: Healthcare Security Management (England) Research Survey (Learning Content)

For a number of years NHS Protect and the NHS SMS delivered LSMS training. This was subsequently adopted by the Security Management Professional Accreditation Board.

Using the Model of KATE to assess competence (Knowledge, Aptitude, Training and Experience), and so it is suggested that learning is an essential foundation to an individual to assume responsibilities of security management within an NHS Trust in England.

This survey looks at the broad areas, or Learning Outcomes (LOs), required to allow Healthcare Security Managers to start with a base knowledge to allow a firm foundation prior to adopting the role of Security Manager within the NHS in England in the broadest term and assuming the individual may come from outside of the health industry, or from a non-security background.

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This survey has been assessed and deemed appropriate in terms of ethical impact.

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Please score the following questions based on the following system:

3 = Essential

2 = Desirable

1 = Not required

0 = Irreverent

Q1

Law and Legislation:

A1

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Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q2

Threat Assessment and Risk Management

A2

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Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q3

A3

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Corporate Security Management

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q4

A4

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Healthcare Leadership and Management

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q5

A5

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Information Security (Cyber) Management

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q6

A6

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Security Governance and Compliance

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q7

A7

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Emergency Planning, Resilience and Response (EPRR)

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q8

A8

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Business Management (SFIs, Business Plans etc.)

Response	Tick
Essential (3)	
Desirable (2)	
Not required (1)	
Irrelevant (0)	

Q9

What other areas does your organisation deem are essential to see on a training course, or program, to give the foundations to a new practitioner entering Healthcare Security Management, whether that be from within the healthcare environment, from outside of healthcare, from a peripheral sector (FM, Risk, H&S etc.), or coming from the frontline ranks of security?

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Q10

Finally, to quantify your response, what relevant security qualifications do you hold (if any), or are you studying for?

(these may be as a practitioner (CCTV qualification) or as a manager (e.g. Foundation Degree in Security Management), please include relevant periphery qualifications such as NEBOSH, Business Continuity, MSc Healthcare Leadership & Management etc.)

We are unable to provide the information you require in the requested format as to release this data could lead to the identification of the person(s) involved due to the low numbers involved, and would breach the Trusts obligations under Data Protection Act 2018. Accordingly, this aspect of your request is exempt from disclosure under the terms of Section 40(2) of the FOI Act.
Personal information.

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