



Ref: FOIA Reference 2021/22-673

Royal Stoke University Hospital
Data, Security and Protection
Newcastle Road
Stoke-on-Trent
Staffordshire
ST4 6QG

Date: 30th May 2022

Email foi@uhnm.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 31st March 2022 requesting information under the Freedom of Information Act (2000) regarding EPR/PAS.

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS.

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 We are currently updating data on your trust's EPR and Patient Administration System (PAS). Can you please complete the fields below with what you currently hold?

Please enter 'No System Installed' under supplier name if your trust does not use the system:

- **System type - EPR**
- **Supplier name -**
- **System name -**
- **Date installed -**
- **Contract expiration -**
- **Total value of contract (£) –**
- **Is this contract annually renewed? - Yes/No**

- Do you currently have plans to replace this system? - Yes/No
- Procurement framework -
- Other systems it integrates with? -
- Notes - e.g. we are currently out to tender

A1 I can confirm that the Trust holds information regarding EPR, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link:

<http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/>

We have found a selection of responses, note that there are many more on our disclosure log:

- 092-2122
- 038-2021
- 332-2021
- 478-2021
- 219-1920
- 220-1920
- 221-1920
- 261-2122

The Trust is only answering the new questions- see below:

- Total value of contract (£) — £10,581,744
- Procurement framework - Crown Commercial Services (CCS)
- Other systems it integrates with? - iPortal (Trust's internal clinical system), also integrates to Savience outpatient system and Maternity K2 system

Q2 System type - PAS

- Supplier name -
- System name -
- Date installed -
- Contract expiration -
- Total value of contract (£) –
- Notes - e.g. we are currently out to tender
- Is this contract annually renewed? - Yes/No
- Do you currently have plans to replace this system? - Yes/No
- Procurement framework -
- Other systems it integrates with? -
- Notes - e.g. we are currently out to tender

System definition:

Electronic Patient Record (EPR) – An electronic patient/health record is a digital version of a patient's paper chart.

Patient Administration Systems (PAS) – these are the core enterprise systems, containing a Master Patient Index, used by NHS trusts to enable them to know when a

patient has arrived, who they are, who they were seen by, what treatment they received and what happened to them. This core functionality, needed by every trust, covers admission, discharge and transfer.

A2 I can confirm that the Trust holds information regarding EPR, but feel this information is exempt under section 21: *information reasonably accessible by other means*. This is because the information is available via the Trust's public website at the following link:
<http://www.uhnm.nhs.uk/about-us/regulatory-information/freedom-of-information-publication-scheme/freedom-of-information-disclosure-log/> FOI ref: 498-2122

The Trust is only answering the new questions- The EPR and PAS system is the same solution at the Trust. As answer 1:

EPR

- Total value of contract (£) – As answer 1
- Procurement framework - As answer 1
- Other systems it integrates with? - As answer 1

PAS

- Total value of contract (£) – As answer 1
- Procurement framework - As answer 1
- Other systems it integrates with? - As answer 1

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

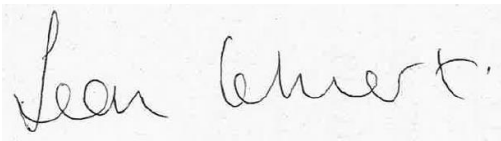
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager