



Ref: FOIA Reference 2020/21-544

Date: 7th June 2021

Email foi@uhn.nhs.uk

Dear

I am writing in response to your email dated 24th February 2021 requesting information under the Freedom of Information Act (2000) regarding ITC

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 I am an IT student and have been tasked with a project around the NHS and how they face their IT networking challenges.

Hope this does not come as an inconvenience to your organisation, but under the freedom of information act I would like to gain some insight on the below questions:

1. Who is the current provider for the Trusts network infrastructure? - When considering network infrastructure this is specifically the switching hardware and wireless access points that may be deployed throughout the Trust's estate and associated cabling etc.

**A1 UHNM Royal Stoke network is outsourced to KCOM under a PFI agreement
UHNM County Network outsources to PTSG under contract**

Q2 What manufacturer does the Trust use for the above-mentioned network infrastructure?

A2 Not applicable see answer 1

Q3 What are the approximate number of network switches deployed throughout the Trust?

A3 Not applicable see answer 1

Q4 What are the approximate number of wireless access points deployed throughout the Trust?

A4 Not applicable see answer 1

Q5 What is the latest Wi-Fi version the Trust support i.e. 802.11 b/g/n/ac/ax

A5 Not applicable see answer 1

Q6 What vendor currently provides the Trusts cyber security system?

A6 Release of this information potentially puts the Trust at risk and therefore is exempted under section 24(1) which states "Information which does not fall within section 23(1) is exempt information if the exemption from section 1(1) (b) 2 is required for the purpose of safeguarding national security." Furthermore withholding this information is also supported by the Freedom of Information Amendment (Terrorism and Criminal Intelligence) Act 2004

Q7 How often do the Trust refresh the deployed network infrastructure?

A7 Not applicable see answer 1

Q8 When do the existing contracts for the switching network and the wireless network?

A8 The Trust receive all networking services including wired and wireless along with IP telephony across the Royal Stoke hospital as a contractual provision via the PFI agreement signed in 2007, commissioned from 2013 onwards and in place up until 19th June 2044. County Site is next February 2022

Q9 Does the Trust currently have a SIEM (security information and event management) solution in place?

A9 As answer 6

Q10 When do contracts expire for Firewalls and SIEM filtering?

A10 As answer 6

Q11 Does the Trust have a fully defined IT strategy?

A11 Yes

Q12 If the answer to question 10 is yes can a copy be provided?

A12 As answer 6

Q13 Please provide a copy of the IT departments organisational chart including names, contact details and job titles. If not available, a list of the names and roles of those people that work in it.

A13 See attached

Q14 Can the Trust confirm if the IT department make the final decisions with regards to purchasing new solutions for the IT environment?

A14 At UHNM the IT department does not make the final decisions with regards to purchasing new solutions for the IT environment

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

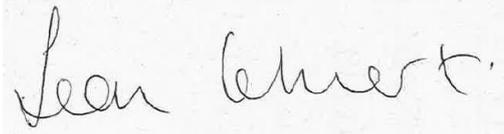
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

A handwritten signature in black ink on a light grey background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert
Data, Security & Protection Manager