



Ref: FOIA Reference 2021/22-112

Date: 25th May 2021

Email foi@uhn.nhs.uk

Dear

I am writing to acknowledge receipt of your email dated 19th May 2021 requesting information under the Freedom of Information Act (2000) regarding broadband.

The University Hospitals of North Midlands Trust is committed to the Freedom of Information Act 2000.

However, the NHS is facing unprecedented challenges relating to the coronavirus (COVID-19) pandemic at the current time. Understandably, our resources have been diverted to support our front-line colleagues who are working tremendously hard to provide care for our patients, and to those in need of our services.

We strive to be transparent and to work with an open culture. But at this time, whilst care of our patients and the safety of our staff takes precedent, it is likely that responses to some requests for information will be delayed. We apologise for this position in advance, and will endeavour to provide you with as much information as we can, as soon as we are able.

The Information Commissioners Office has recognised the current situation in the NHS

As of 1st November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

Q1 How many employees are at your organisation?

A1 At 31 March 2021, we had a workforce of 10145.04 WTE (11513 headcount) fixed term and permanent staffing only. This is excluding staff on secondment, ROE workers, bank workers, contracted and agency workers and honorary contracts

Q2 How many mobile phone and mobile broadband (data only) connections do you currently have?

A2 See below:

- County = 8
- Royal Stoke = 765

Q3 What is the split between mobile phone and mobile broadband connections?

- A3 See below:
- Voice and data = 399 connections
 - Data only = 60 connections
 - Voice only = 314 connections

Q4 Who is your mobile phone network provider?

- A4 See below:
- Royal Stoke - Vodafone
 - County - EE

Q5 Did you switch providers on your last renewal?

A5 No

Q6 Please provide a monthly breakdown of your total mobile phone contract costs for the past 12 months, and state whether VAT has been included in the numbers given.

A6 All below include VAT

Vodafone Main Account	Vodafone Sub Account 1	Vodafone Sub Account 2	EE Account
May 2020 - £3197.89	May 2020 - £1189.12	May 2020 - £526.80	May 2020 - £523.16
June 2020 - £3039.03	June 2020 - £1198.29	June 2020 - £514.80	June 2020 - £538.66
July 2020 - £3010.21	July 2020 - £1250.05	July 2020 - £538.80	July 2020 - £442.45
August 2020 - £3516.36	August 2020 - £1385.35	August 2020 - £562.80	August 2020 - £399.58
September 2020 - £4154.12	September 2020 - £1329.95	September 2020 - £568.80	September 2020 - £393.92
October 2020 - £4313.53	October 2020 - £1299.99	October 2020 - £586.80	October 2020 - £363.01
November 2020 - £4382.79	November 2020 - £1265.56	November 2020 - £575.41	November 2020 - £206.13
December 2020 - £4602.19	December 2020 - £1267.02	December 2020 - £575.80	December 2020 - £198.69
January 2021 - £4506.21	January 2021 - £1275.39	January 2021 - £616.80	January 2021 - £172.70
February 2021 - £4590.48	February 2021 - £1279.56	February 2021 - £598.80	February 2021 - £178.21
March 2021 - £4669.63	March 2021 - £1273.99	March 2021 - £598.80	March 2021 - £167.54
April 2021 - £5044.40	April 2021 - £1273.65	April 2021 - £586.80	April 2021 - £127.12

Q7 Does your contract include a hardware, tech or transformation fund?

A7 Yes = Vodafone contract only

Q8 If the answer to question 7 is yes, what was the value of the fund upon the signing of the current contract?

A8 Vodafone contract only = £23,200

Q9 How have you sourced the contract?

A9 Vodafone contract only NSF2 Direct Award

Q10 What is the contract term length?

A10 Vodafone - 24 months EE – Out of Contract

Q11 How long do you have remaining on your current contract?

A11 See below:

- Vodafone - 15 months
- EE – Out of contract

Q12 Who is the primary contact for this contract?

A12 Julie Cadman – Deputy Telecoms Manager

*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

UHNM NHS Trust is a public sector body and governed by EU law. FOI requestors should note that any new Trust requirements over the EU threshold will be subject to these regulations and will be advertised for open competition accordingly.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

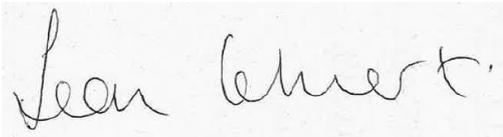
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via www.ico.org.uk.

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,



Jean Lehnert
Data, Security & Protection Manager