



Ref: FOIA Reference 2020/21-481

Date: 13<sup>th</sup> April 2021

Email [foi@uhnm.nhs.uk](mailto:foi@uhnm.nhs.uk)

Dear

I am writing in response to your email dated 27<sup>th</sup> January 2021 requesting information under the Freedom of Information Act (2000) regarding Model Health System.

On the same day (27<sup>th</sup> January 2021) we contacted you via email as we required clarification on the following:

What do you mean by Model Health System? Do you mean the Model Hospital?

On 25<sup>th</sup> March 2021 you replied via email with the following:

*"I am referring to the NHSI Model Health System <https://model.nhs.uk> "*

We acknowledged your clarification and informed you that the 20 working day time frame started today.

As of 1<sup>st</sup> November 2014 University Hospitals of North Midlands NHS Trust (UHNM) manages two hospital sites – Royal Stoke University Hospital, and County Hospital (Stafford). Therefore the response below is for the two sites combined from that date where appropriate.

**Q1 Under the Freedom of Information Act, I would like to request the following information.**

**1. What have you done in the past 2 years with regard to the NHS Improvement Model Health System?**

- A1 The NHS Improvement Model Health System has been used for two key strategic initiatives in the past 2 years;
1. The financial opportunities identified in the system have been used to support the allocation of the Trust's overall Cost Improvement Plan (CIP) to divisional and directorate level. The system has then been used to help give directive information at a divisional and directorate level to assist and identify variation and potential areas of savings/efficiencies.
  2. Programme of work to deliver clinical service reviews in the Trust. These reviews provide a snapshot of a clinical service using a large number of performance metrics including data from the Model Health System. The reviews focus on the development of the service for the next 5 years in line with the Trust's strategy.

Additionally users from across the Trust access the system for local performance data and to benchmark against other similar organisations.

**Q2 What is the scope of your roadmap for the coming 2 years for the NHS Improvement Model Health System?**

A2 The Trust will continue to use the system as it has in the previous 2 + years. Given the recent developments in the NHS Improvement Model Health System it is expected that the system will be used at the ICS level to identify and support system level opportunities and alignment

**Q3 Have any third-parties been involved or are currently involved in the Model Health System work within your Trust?**

A3 Previously, third-party organisations have supported the Trust with this work however there are no third-parties currently involved in this work and this is Trust owned and managed

\*Please note that any individuals identified do not give consent for their personal data to be processed for the purposes of direct marketing.

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An anonymised copy of this request can be found on the Trust's disclosure log, please note that all requests can be found at the following link: <http://www.uhnm.nhs.uk/aboutus/Statutory-Policies-and-Procedures/Pages/Freedom-of-Information-Disclosure-Log.aspx>

This letter confirms the completion of this request. A log of this request and a copy of this letter will be held by the Trust.

If you have any queries related to the response provided please in the first instance contact my office.

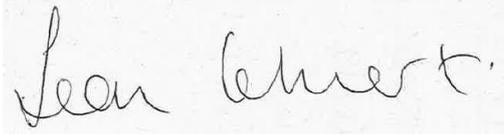
Should you have a complaint about the response or the handling of your request, please also contact my office to request a review of this. If having exhausted the Trust's FOIA complaints process you are still not satisfied, you are entitled to approach the Information Commissioner's Office (ICO) and request an assessment of the manner in which the Trust has managed your request.

The Information Commissioner may be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF or via [www.ico.org.uk](http://www.ico.org.uk).

If following review of the responses I can be of any further assistance please contact my secretary on 01782 671612.

Yours,

A handwritten signature in black ink on a light grey background. The signature reads "Jean Lehnert" in a cursive script.

Jean Lehnert  
**Data, Security & Protection Manager**